

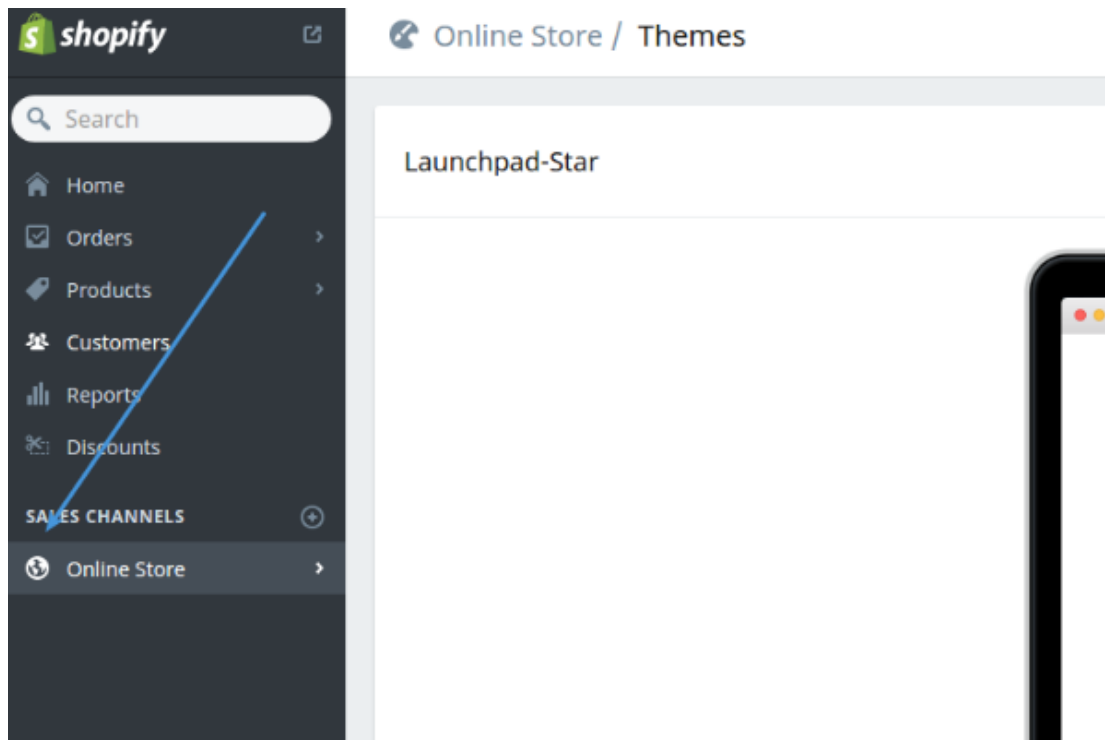


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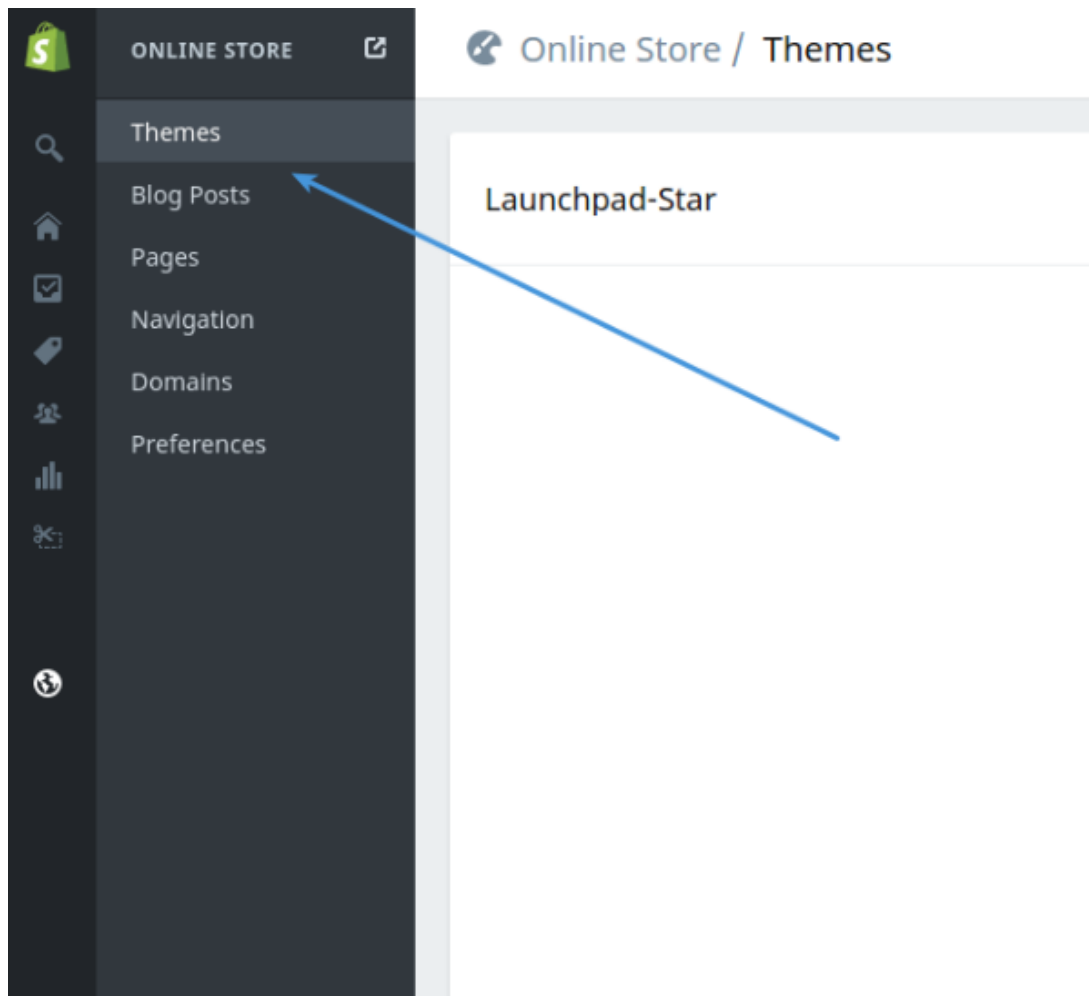
## How do I install the chat widget in Shopify?

Lauren Cumming - 2025-08-13 - [Comments \(0\)](#) - [Admin](#)

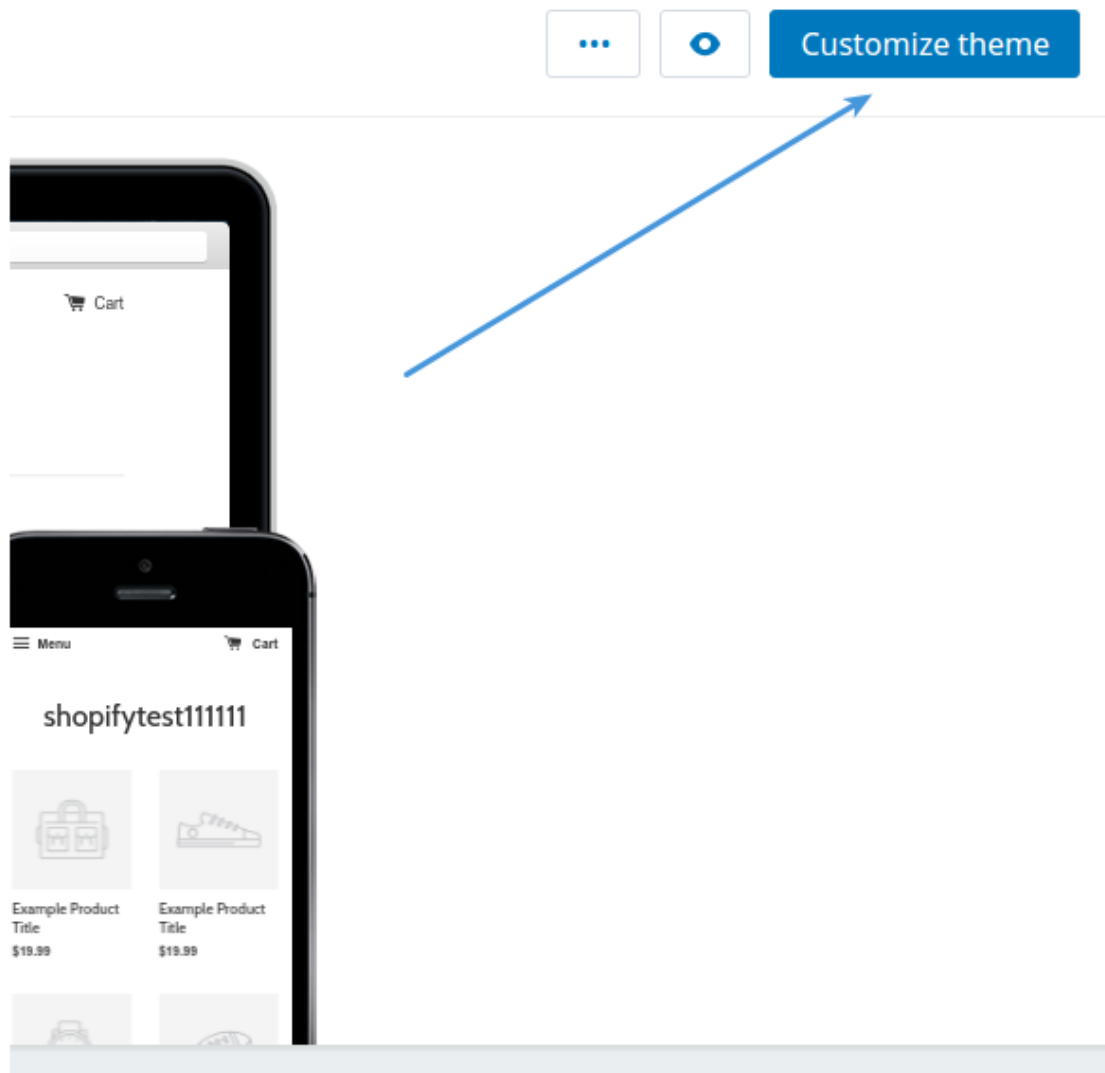
1. Login to your Shopify account.
2. Proceed to the Shopify admin interface
3. Find "**Online Store**" in the left hand side navigation menu. Click this.



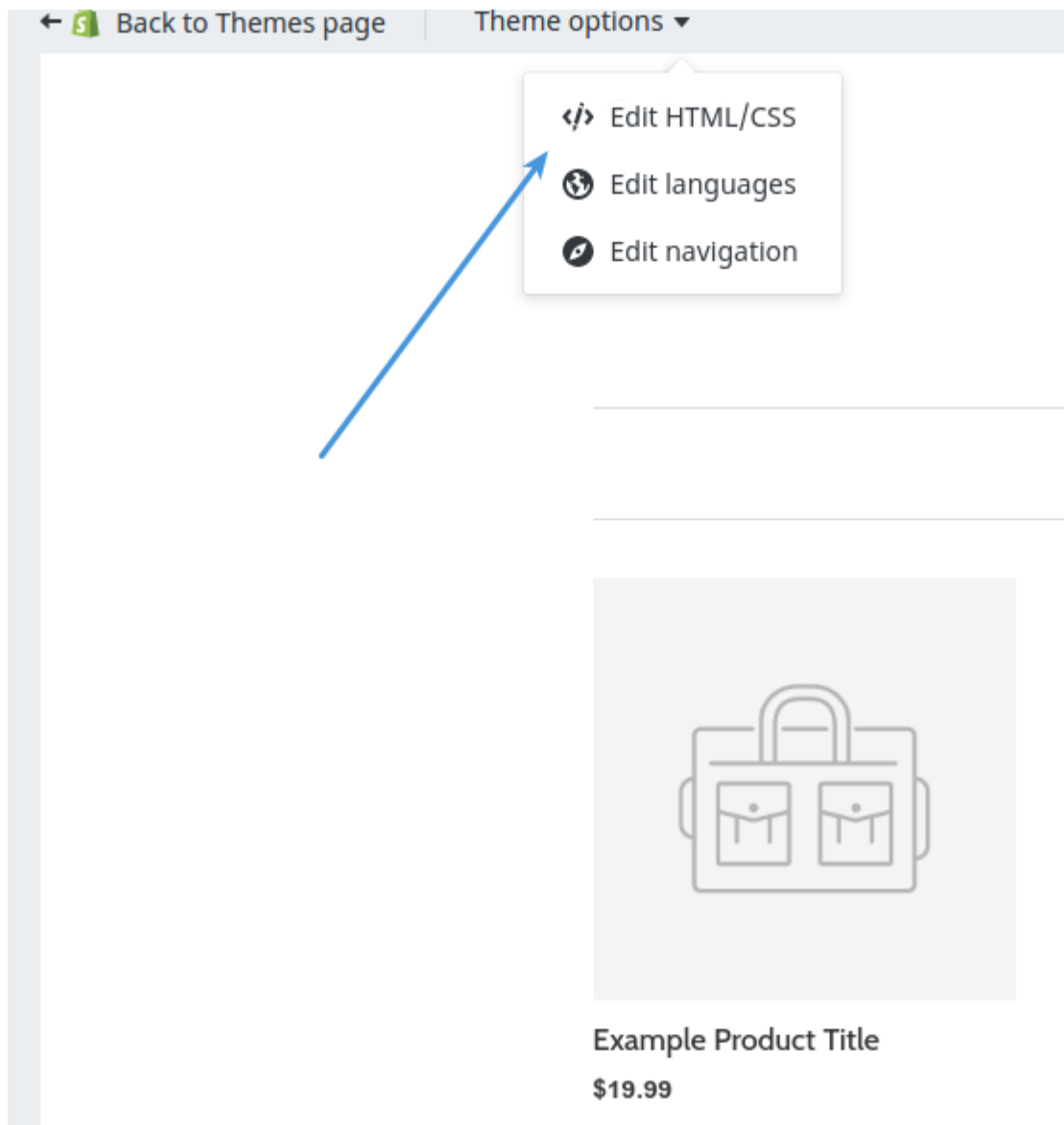
4. Select "**Themes**" from the menu.



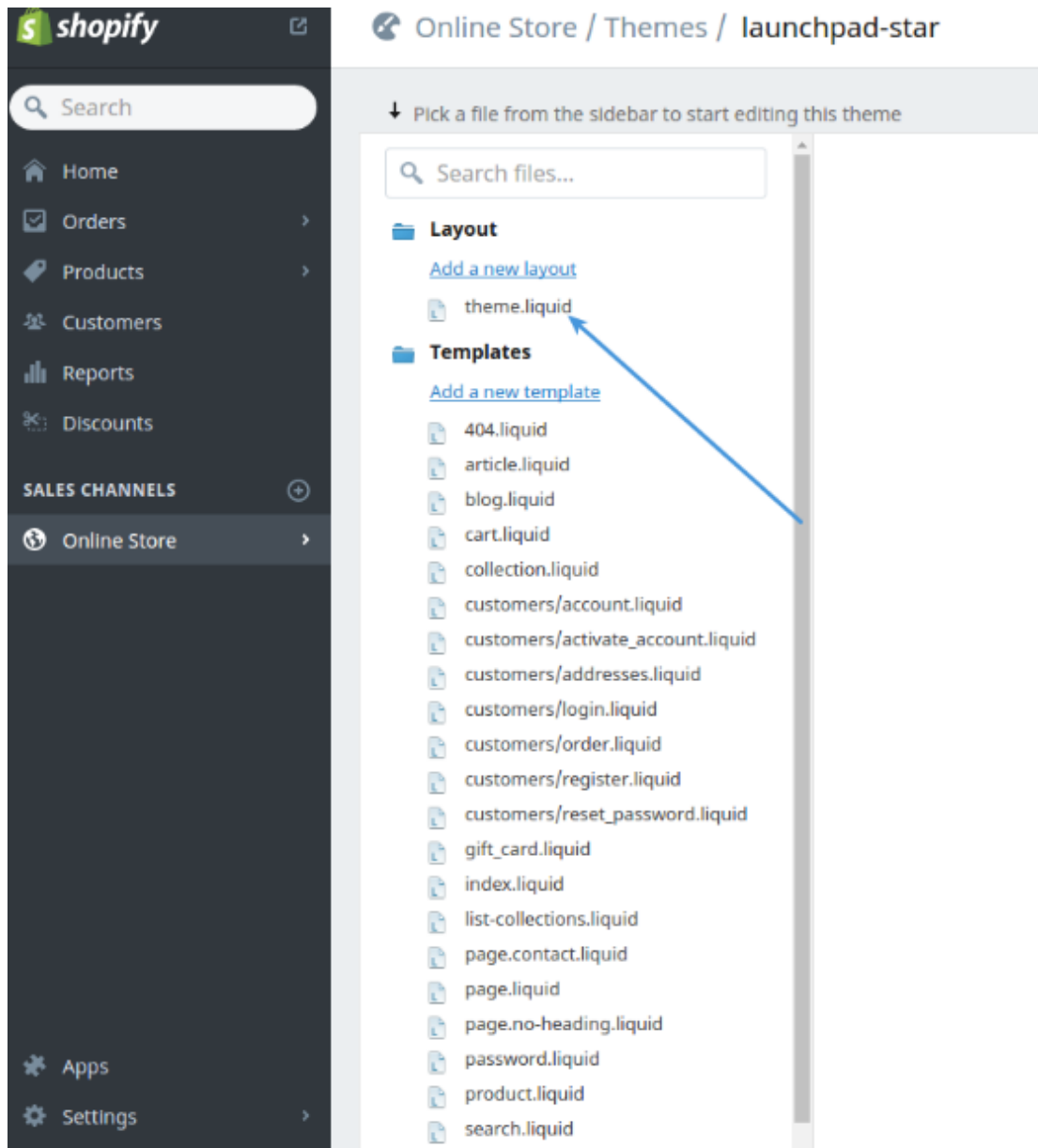
5. Click the "**Customize Theme**" button.




6. Use the "**Edit HTML/CSS**" menu option.



7. In the filesystem tree find the "**Layout**" directory and select your layout.



8. Copy the code snippet from Deskpro under **Admin > Chat > Site Widget & Chat**.

**Add widget & chat to your site**  
Get instructions and help on how to add the widget to your website

Embed code

<!--DESKPRO\_WIDGET\_LOADER::BEGIN--><script type="text/javascript">window.DESKPRO\_WID

COPY

Manually installing the widget

Install widget in a CMS

9. Paste this before "</head>"