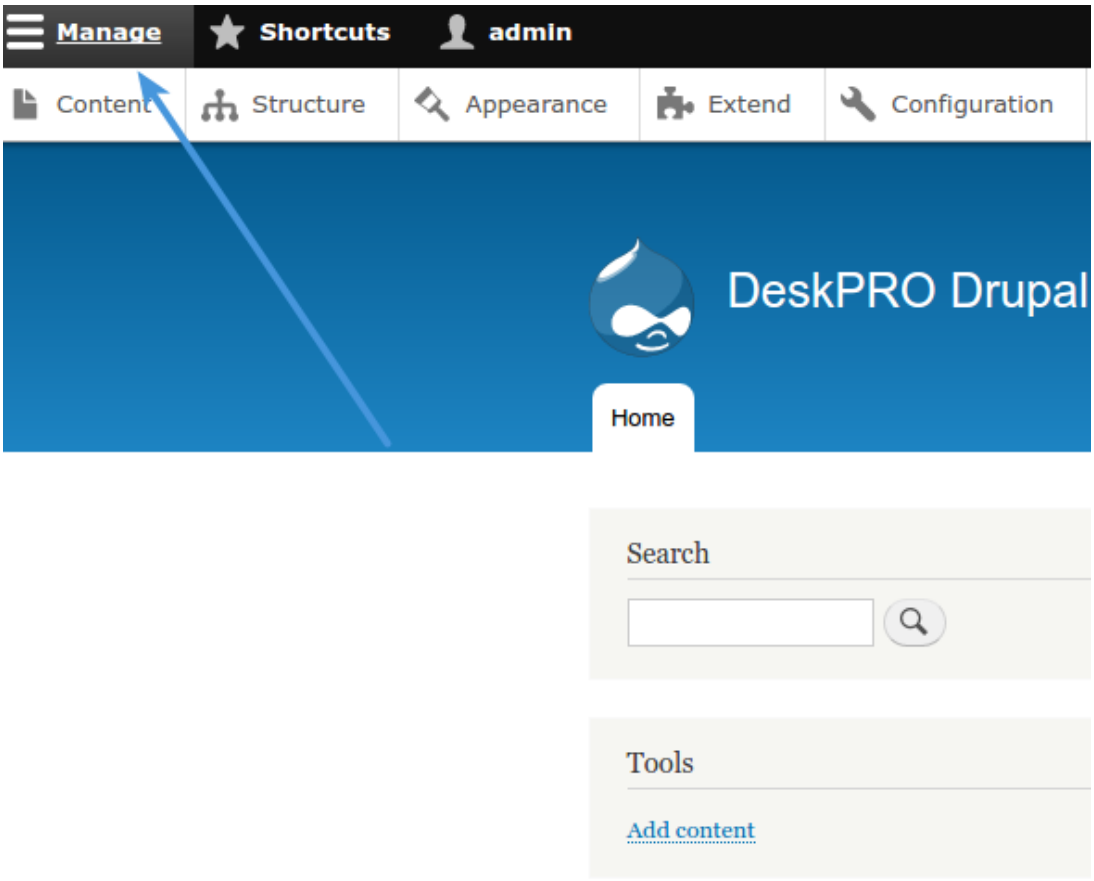
How do I install the chat widget in Drupal?

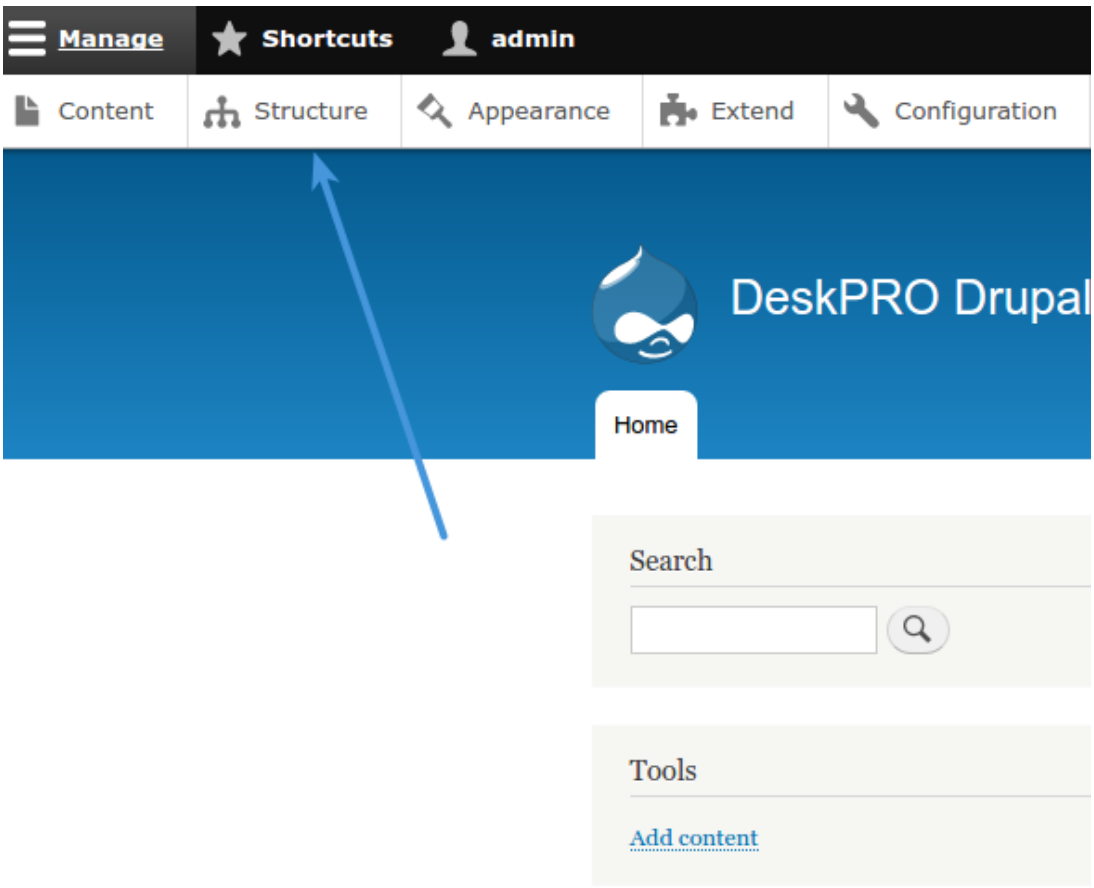
Lauren Cumming - 2023-08-16 - Comments (0) - Using Deskpro

1. Login into your Drupal account as an administrator.

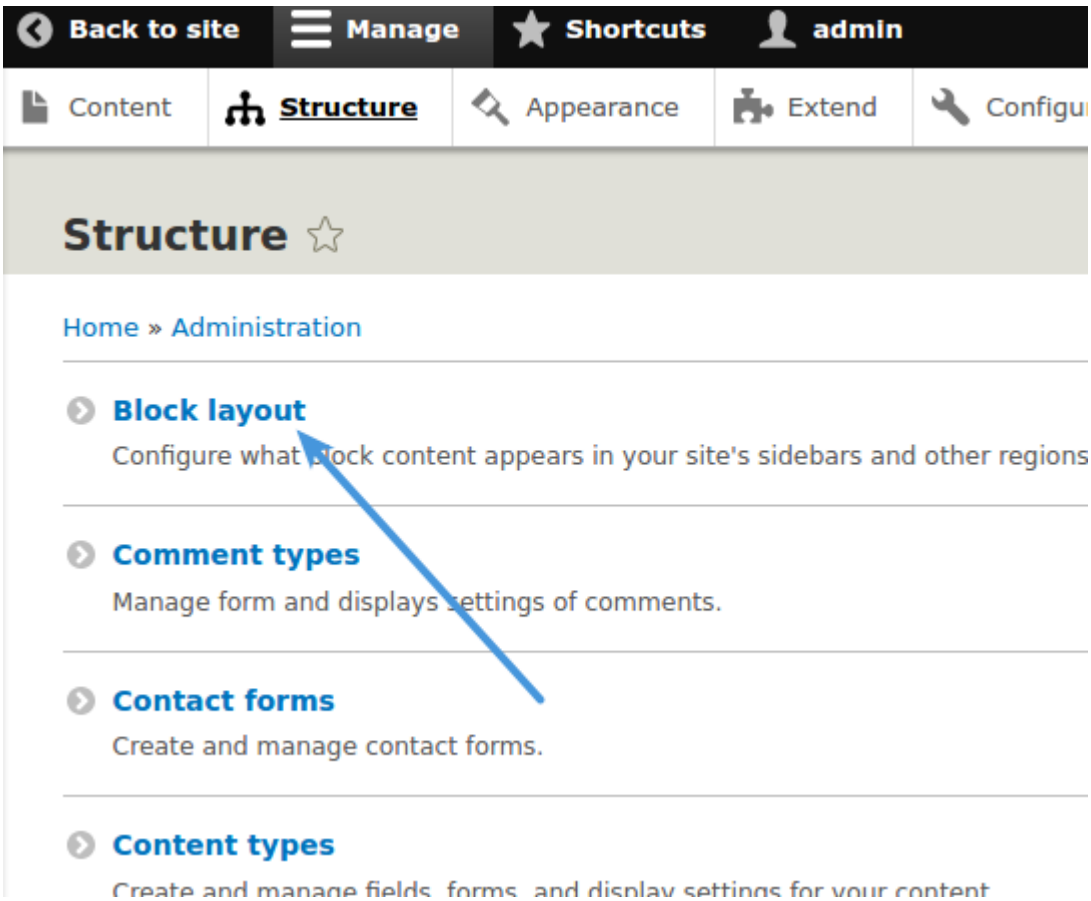
2. Open the '**Manage**' menu.



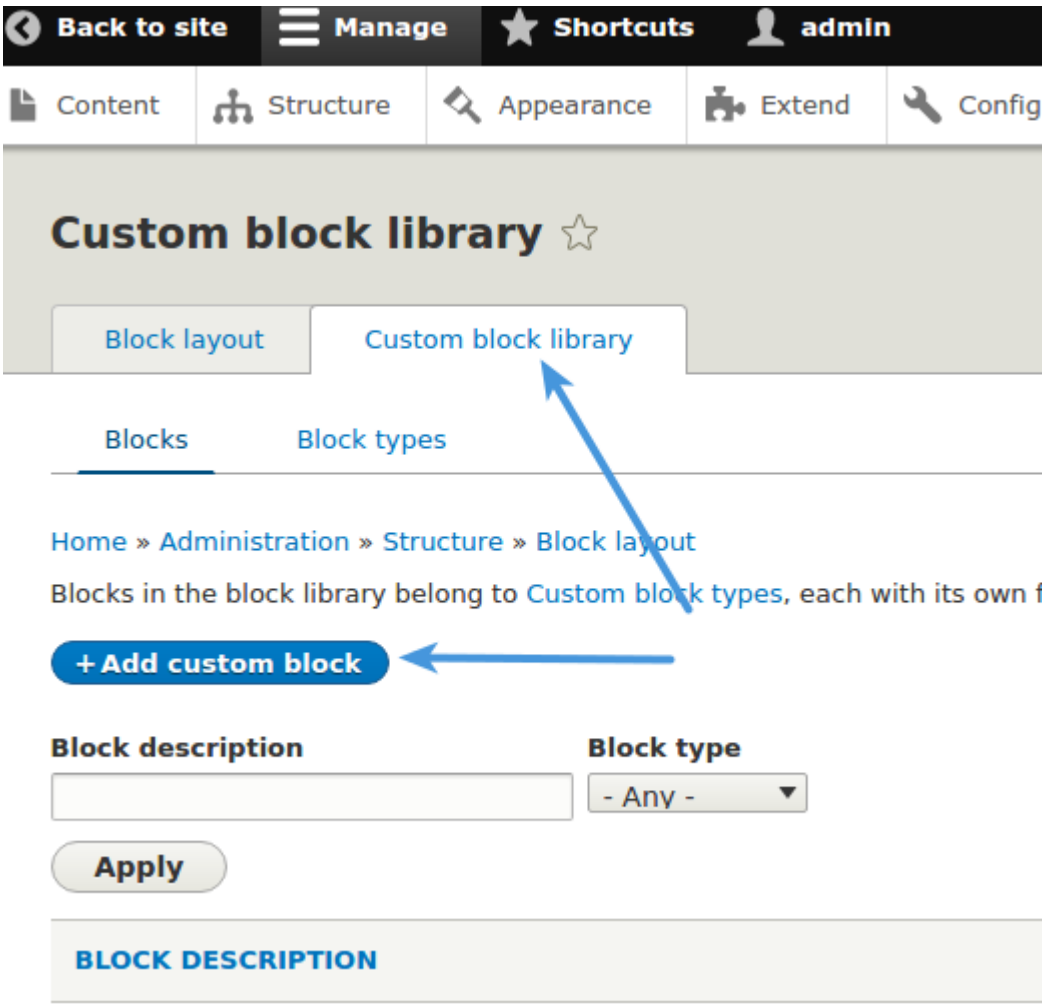
3. Then click on the '**Structure**' section.



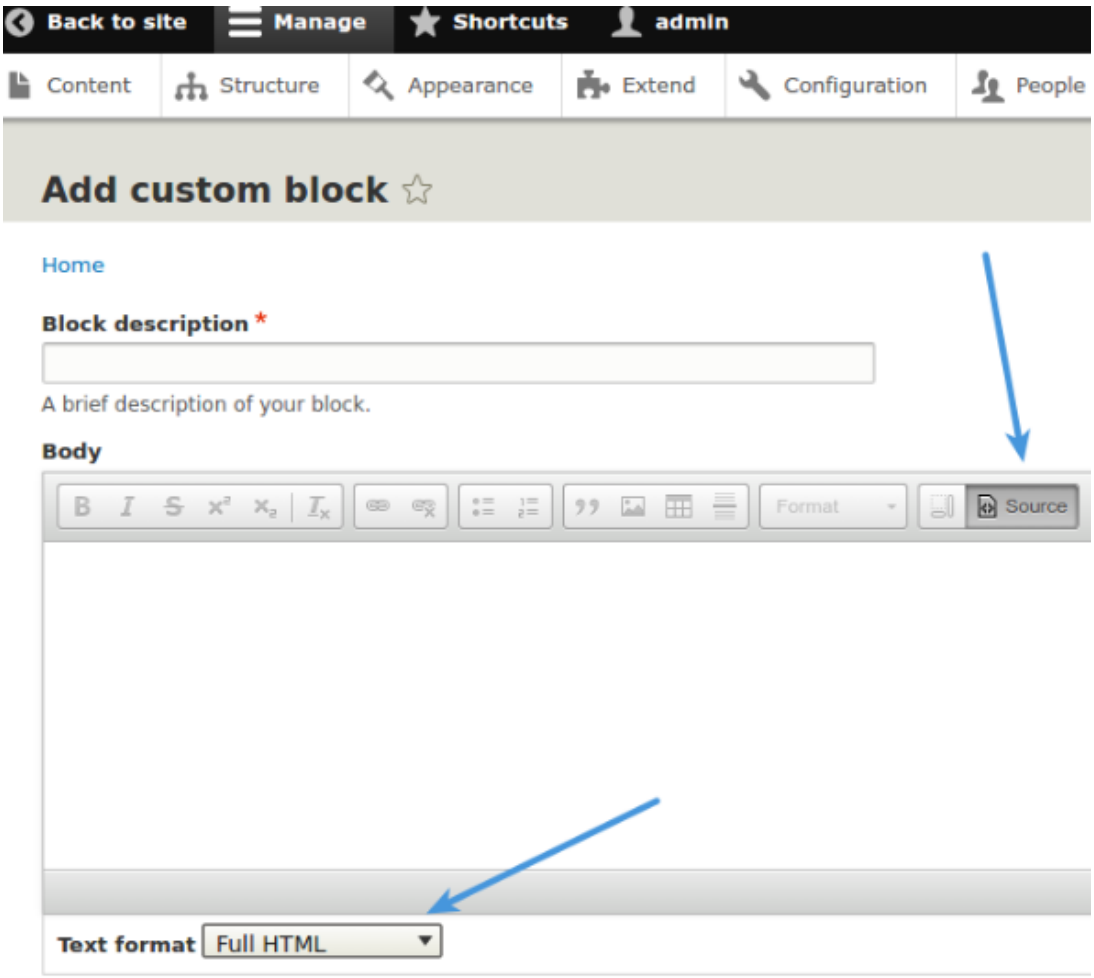
4. Now you need to create a custom block with the widget code. Select '**Block Layout**' from the menu.



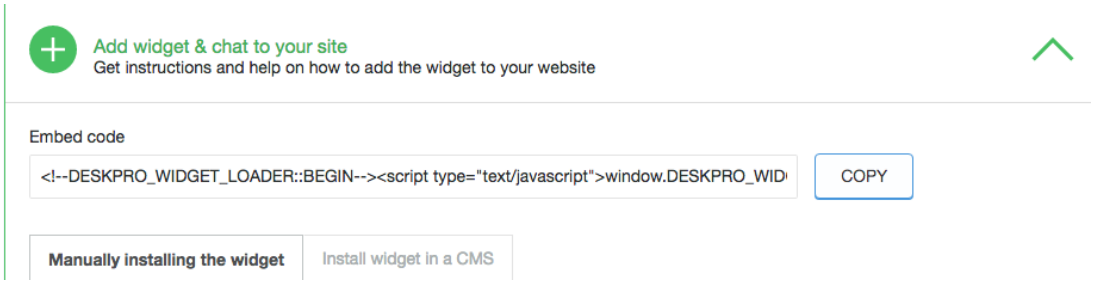
5. Now click on the **'Custom block library'** tab and hit **"Add custom block".**



6. Type a description such as "DeskproWidget" into the new block. Then switch the text format to **"Full HTML"** and start editing the source by clicking **"Source".**

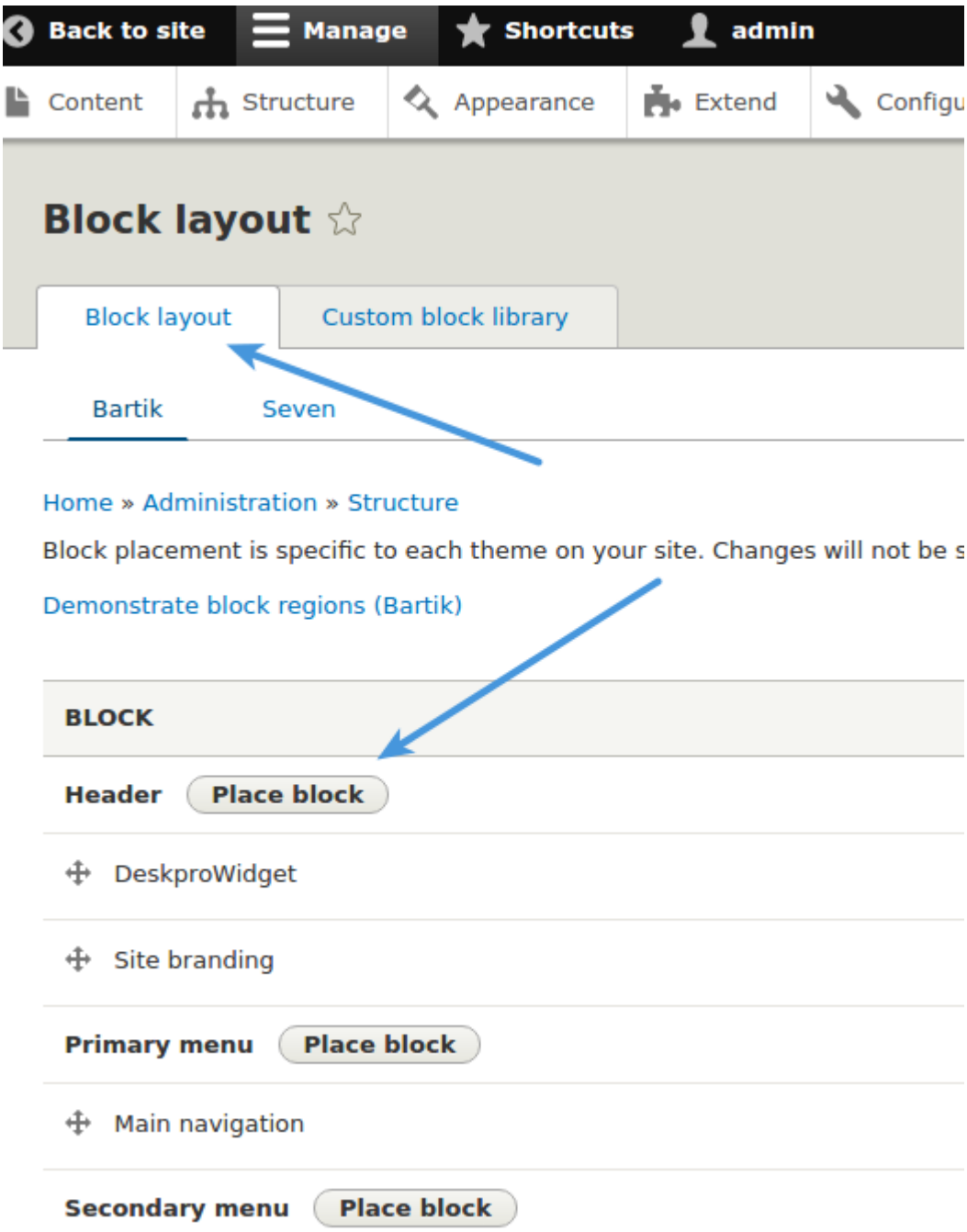


7. Copy and paste the chat widget code from Deskpro under **Admin > Chat > Site Widget & Chat.**

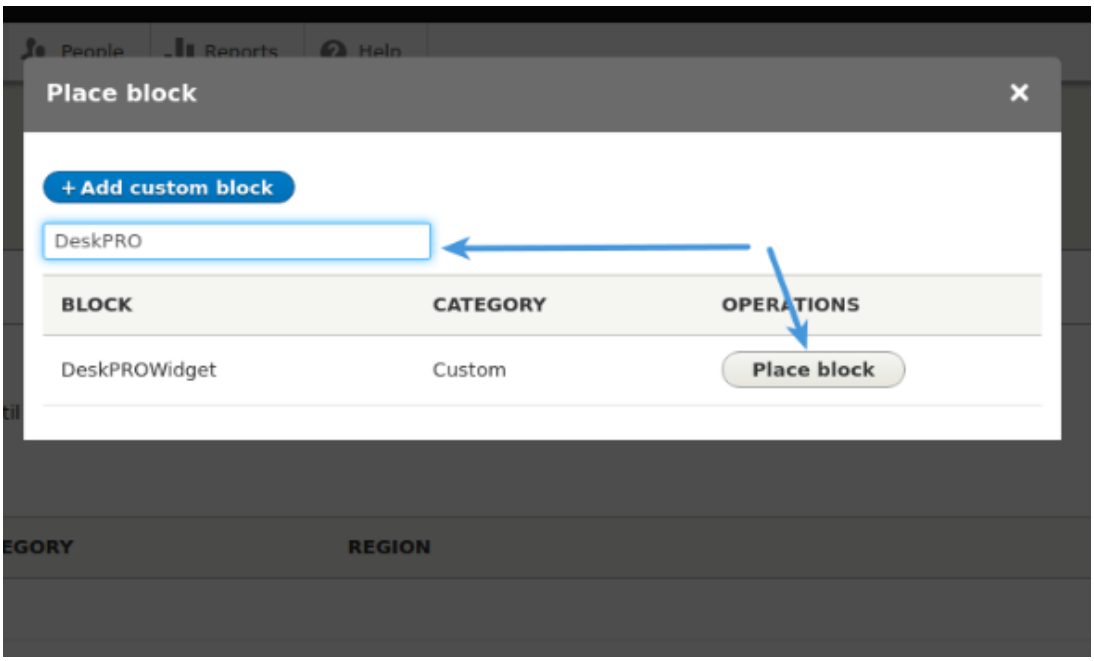


8. Copy and paste this into the Body in Drupal and press Save.

9. Go back to **"Block Layout"** and click the **"Place Block"** button, on the row titled **'Header'.**



10. Filter the blocks by the description you typed earlier and click **"Place Block"** under 'Operations'. This will embed the chat widget on your site.


People
Reports
Help
Place block
+ Add custom block
DeskPRO
BLOCK
CATEGORY
OPERATIONS
DeskPROWidget
Custom
Place block
EGORY
REGION