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# How do I customize the text that appears on my Help Center?

Cecilia Sam - 2023-08-17 - [Comments \(0\)](#) - [Configuration](#)

## Can I change the text used on the Help Center outside of the Publish app content?

Yes, you can change almost all of the user-facing text on the Help Center and in emails using the Deskpro phrases system.

To do this, go to **Admin > Configuration > Phrase Translation**. To the phrase you want to change, you can use the **Search box** on the page or **Ctrl-F / Cmd-F** keyboard shortcuts to search for the phrase on each page.

The screenshot displays the '221 B Helpdesk' interface. The left sidebar contains a navigation menu with options: OVERVIEW, CONFIGURATION (expanded), Branding, Languages & Locales, Phrase Translation (selected), Business Hours, CHANNELS, AGENTS, HELP CENTER, TICKET STRUCTURE, FEATURES, BUSINESS RULES, CRM, APPS & INTEGRATIONS, and DATA. The main content area is titled 'Phrase Translation' and includes a search box, a filter button, and a table of phrases. A red arrow points to the search box. The table has columns for 'Phrase', 'English', and 'Customized?'. It lists 27 items under 'Ticket Queues and Sets', including 'obj\_ticketfilter.10\_title' through 'obj\_ticketfilter.20\_title'. The bottom of the interface shows 'Rows per page: 100' and '1-100 of 343 (332 Unique Items)'.

In the **Text box**, enter your changed version of the text and click **Save**. If you have more than one language installed on the helpdesk, you will need to define the change for each language.

## Edit: obj\_ticketfilter.10\_title



obj\_ticketfilter.11\_title



English

Mine



Français



Español



English (UK)



الإنجليزية



Türkçe



Deutsch

Save



Open next phrase

Discard Changes