

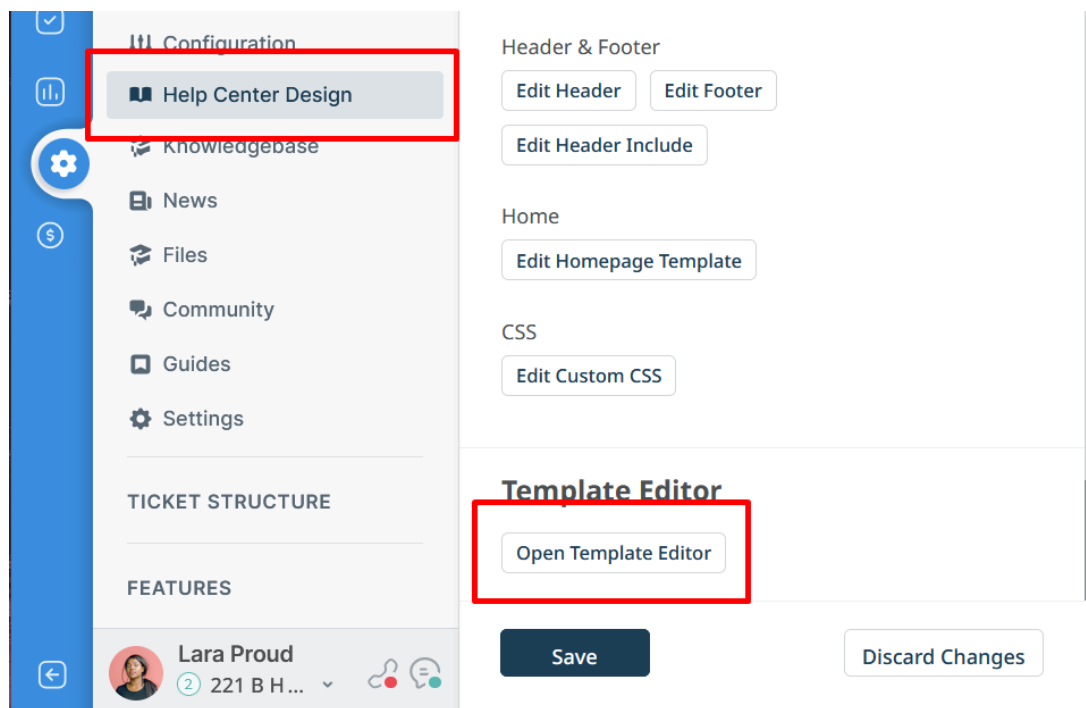
How do I customize my embedded contact form?

Matthew Watt - 2023-08-30 - Comments (0) - Admin

Just like every other aspect of Deskpro, the embedded contact form is powered by the customizable CSS stylesheet and template system.

Changing the template

Go to **Admin > User Interface > Help Center > Help Center Design > Open Template Editor.**



Then at the top of the template editor, select and edit the ***new-ticket-iframe.html*** template inside **Internal**.

Help Center Design > Templates

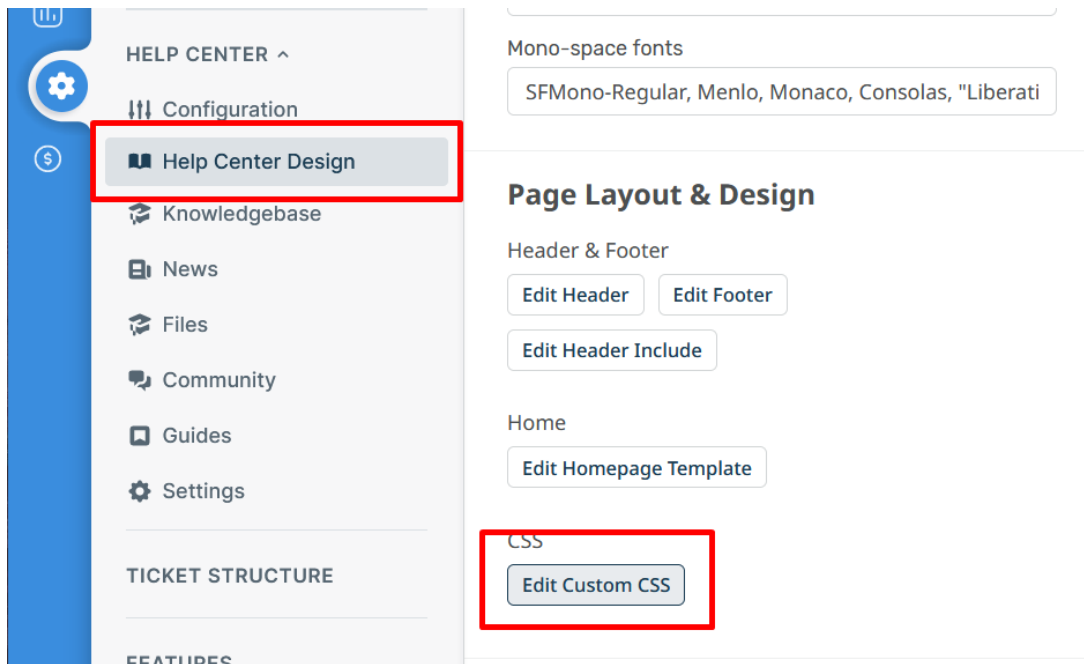
Template: please select ▼ Block: Name

221B Internal Support Test brand

- Theme ▶
- Approvals ▶
- Articles ▶
- Chat ▶
- Common ▶
- Community ▶
- DirectMessages ▶
- Downloads ▶
- Error ▶
- Guides ▶
- Internal ▶
- Members ▶
- NewTicket ▶
 - guest_new_ticket_not_allowed...
 - quest thank you.html
 - new_ticket.html
 - new_ticket_form.html
- News ▶
- Password ▶
- Pdf ▶
- Portal ▶
- PublishCommon ▶

Changing the style

Go to **Admin > User Interface > Help Center > Help Center Design > Edit Custom CSS**



Here you can add CSS rules to change the look of the new ticket form. The form resides inside of an element with the class "dp-simple-iframe" which you can use to scope rules to only the embedded form.

For example, here's some CSS that you might use for a dark-themed website with black backgrounds and white text:

```
.dp-simple-iframe #dp, .dp-simple-iframe #dp label {  
  color: #fff;  
}
```

```
.dp-simple-iframe #dp input, .dp-simple-iframe #dp textarea {  
  color: #fff;  
  border: 1px solid #fff;  
  background: #000;  
}
```

```
.dp-simple-iframe #dp input:focus, .dp-simple-iframe #dp  
textarea:focus {  
  box-shadow: none;  
}
```

```
.dp-simple-iframe #dp .dp-hidden-file-upload .link {  
  color: #fff;  
}
```

```
.dp-simple-iframe #dp .dp-attach-limits {
```

```
    color: #eee;  
}
```