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Finding a field name for User Auth Data

Ben Henley - 2023-09-13 - [Comments \(0\)](#) - [CRM](#)

You can import data from an external usersource into a custom User Auth Data user field within Deskpro.

To set this up, you need to enter the **Field Name** of the usersource in the User Auth Data field settings.

To do this, go to the settings for the usersource's authentication app in **Admin > CRM > Auth & SSO** or **Admin > Agents > Auth & SSO**.

Use **Test Settings**.

Click **Show user data** (for Active Directory, SAML, and database auth) or **Show log** (for SAML, Okta, OneLogin, etc.).

You will see a list of attributes showing the field name to use. If the name is surrounded by square brackets, do not enter them into Deskpro e.g. instead of `[telephonenumber]`, use `telephonenumber`.

Success

Your settings appear to be valid.

[Show log](#)

Raw user data:

```
(  
  [0] => Doe  
)  
  
[telephonenumber] => Array  
(  
  [0] => xxxxxxxxxxxx  
)  
  
[useraccountcontrol] => Array  
(
```

Success

Your settings appear to be valid.

[Show user data](#)

Log:

```
middleName.0:  
honorificPrefix.0:  
honorificSuffix.0:  
title.0: Mr  
displayName.0: Bucky  
nickName.0:  
profileUrl.0:  
secondEmail.0:  
mobilePhone.0: 555-1234-567  
primaryPhone.0:
```

For specific instructions for your usersource, see [Filtering a Usersource](#) in the Admin Guide.