



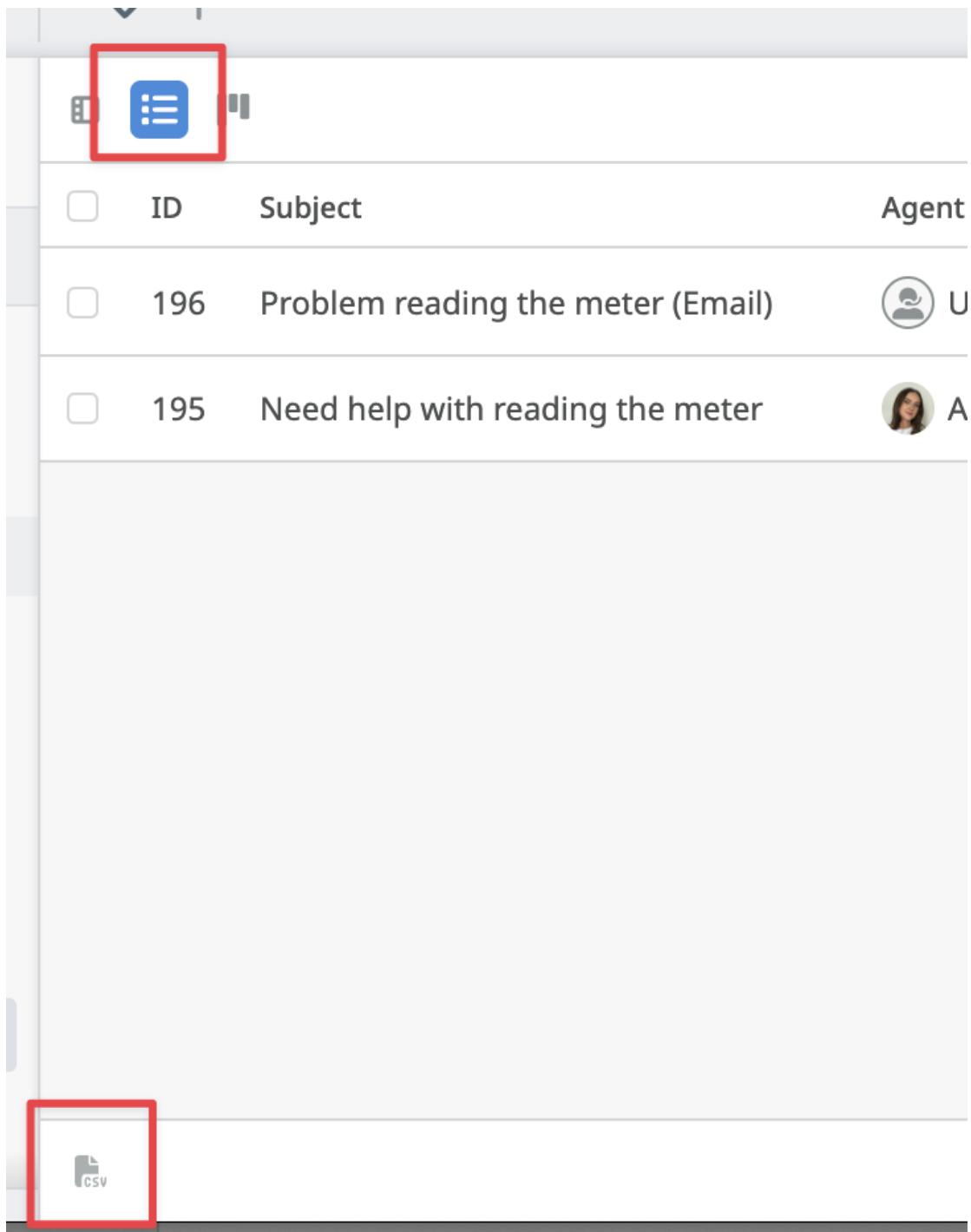
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Download ticket results as CSV

Christopher Nadeau - 2023-08-17 - [Comments \(0\)](#) - [Agent](#)

Download ticket queue/list results

The easiest way to download tickets is by running a queue or list from the agent interface. When results load, switch to the table view and then click on the CSV button on the bottom left.



The screenshot shows a reporting interface with a table of data and a download button. The table has columns for ID, Subject, and Agent. The first row shows an empty table icon. The second row contains the ID 196, the subject 'Problem reading the meter (Email)', and the agent 'U'. The third row contains the ID 195, the subject 'Need help with reading the meter', and the agent 'A'. A red box highlights the table icon in the first row. A red box also highlights the 'CSV' download button at the bottom left.

	ID	Subject	Agent
			
<input type="checkbox"/>	196	Problem reading the meter (Email)	 U
<input type="checkbox"/>	195	Need help with reading the meter	 A



Download tables generated from a report

You can create a stat (or use a built-in stat) to generate a *table* report. From here, you may download the results as CSV.

Refer to the full reporting guide for information on using reports: [Using the Stat Builder](#)

The screenshot shows a software interface with a sidebar on the left containing a list of ticket items. The main area displays a summary statistic: "Tickets opened in the past 24 hours" with a value of "1". Below this, there is a "Display" button with options "Table" (selected) and "List". A red box highlights the "Table" button. The text "This stat used by Dashboards and Reports" is displayed, followed by a link "Ticket Insights -> Overview".

Display Table

This stat used by Dashboards and Reports

[Ticket Insights -> Overview](#)

Download as CSV

Created Hour
15

Reset order | Showing 1 to 1 of 1 entries

Using the Deskpro API

If no other option provides the flexibility you need, then you can use the Deskpro API. Refer to the developer guide here: [About the API](#)