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Do you charge for updates to Deskpro?

Ben Henley - 2025-11-14 - [Comments \(0\)](#) - [Payment & Renewals](#)

We don't charge for product updates - they're included in the price of your software subscription; but the features you have access to will depend upon your plan (Team, Professional, or Enterprise).

We ship regular updates on a weekly basis to add new features, improve performance and fix problems. We apply them automatically for Cloud customers. On-Premise customers will be notified of new updates on the admin interface and can apply them from the DPC when they choose via a one-click process.

See the [Product section of our News area](#) to see the features we've added recently.