

ナレッジベース > Using Deskpro > Admin > Can I change the title of the 'Department' field on the contact form?

Can I change the title of the 'Department' field on the contact form?

Grace Howlett - 2023-08-10 - Comments (0) - Admin

Question:

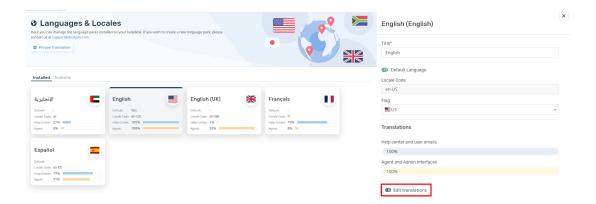
Is there a way to change the 'Department' field title on the contact form? We'd like to change this to something along the lines of "Which department do you need assistance from?"

Answer:

Yes, you can customize the title of the 'Department' field on the form (as well as most other phrases found on the Help Center). To do so, follow the steps below:

1. Go to Admin > Configuration > Languages & Locales.

2. For your default language, click 'Edit translations'.



- 1. Go to the **'Help Center UI'** tab. You will be presented with a list of different phrases that relate to your help center. You can customize any of these.
- 2. Search for 'helpcenter.general.department', click edit and enter your new title in the relevant language.
- 3. Scroll down to the bottom of the page and click 'Save'.

Phrase Translation e text you see in Deskpro is stored as phrases, that includes the names of custom object yee phrases and provide translation for custom phrases.			-	Edit: helpcenter.general.departme	nt enter.general.download.pdf →
		······································		English Which department do you need assistance from?	Show Original Reset
Q department × Filter		🗢 Sort	> View + New	Français	h.
four Objects Help Center UI Email Custom				Département	
Phrase	English		Customized?	Español	*
Help Center General (1)			۵	Sección	
helpcenter.general.department	Department		~	English (UK)	Show Original Reset
leip Center Forms (4)			_	Department	
helpcenter.forms.error_not_assignable_department	Unable to select parent department.		_	الإنجليزية 🔁	Show Original Rese
helpcenter.forms.error_ticket_department_invalid	You cannot select a parent department. Try select	ing a sub-department.		Department	
helpcenter.forms.error_ticket_department_required	A department is required				
helpcenter.forms.error_unauthorized_department	Insufficient permission		- 1		
leip Center Messenger (8)			۵		
helpcenter.messenger.chat_pre_chat_form_department	Department		1		
helpcenter.messenger.chat_pre_chat_form_department_1	Department		~		
helpcenter.messenger.chat_pre_chat_form_department_2	Department		~		
	Rows per page:	100 · 1-18 · of 18 (14 U	*	Save Open next phrase	Discard Changes

When you view the form now, the title should be updated.

il Manage my email addresse	
alesia.burvin@deskpro.com	
~	