



 $\frac{\langle n n \rangle + \langle n n \rangle}{\langle n n \rangle} > \frac{1}{2} \frac{1}$ 

Trigger rule by number of replies on a ticket Collecting Feedback

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- フォーラム名: #Feature Request

I would like to be able to trigger an action when the number of replies exceeds certain number of replies. It's maybe not that interesting for the agent itself, but for a manager it might be in case that there is a huge number of replies without actually getting the ticket to be closed.