



[ヘルプセンター](#) > [コミュニティ](#) > [Feature Request](#) > [To have trigger criteria based on agent online/offline status](#)

To have trigger criteria based on agent online/offline status Collecting Feedback

- Rafie
- フォーラム名: #Feature Request

The ability for a trigger's criteria to be 'if assigned agent is <online> THEN...'