



[ヘルプセンター](#) > [コミュニティ](#) > [Feature Request](#) > [Snippets for my Department\(s\)](#)

Snippets for my Department(s) Finished

- Geraldine Menard
- フォーラム名: #Feature Request

It would be very useful to have one more permissions on the snippets. For now, it is only possible to make the snippet available for myself or for all agents. We would like the snippets to be available to my department(s). Thanks!

Comments (2)

Andreas

8年前

The same feature would be useful for macros.

Paul Davies

6年前

Hi Geraldine. This is now a feature of Deskpro, with our latest update of Snippets.

<https://support.deskpro.com/en/news/posts/new-snippets-interface>