



<u>ヘルプセンター</u> > <u>コミュニティ</u> > <u>Feature Request</u> > <u>Send email to Teams as well as</u>

individuals

Send email to Teams as well as individuals Collecting Feedback

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- フォーラム名: #Feature Request

Would be a nice feature to be able to email specific teams rather than just the agent team or specific agents on triggers. For example I want an email to get sent to everyone in the 'Management' team when the Urgency hits 10. See attached screenshot.