



[ヘルプセンター](#) > [コミュニティ](#) > [Feature Request](#) > [Restrict agent permissions to Knowledgebase \(KB\)](#)

## **Restrict agent permissions to Knowledgebase (KB) Collecting Feedback**

- JW James Warner
- フォーラム名: #Feature Request

We would love the ability to restrict agent side permissions for KB articles (ie: some agents cannot see/access some articles)

### **Comments (1)**

**Matt Rowell**

5年前

Yes, we need this as well as some of the KB articles we would publish include information that is not privy to all agents.