Deskpro

Restrict agent permissions to Knowledgebase (KB) Collecting Feedback

- James Warner
- フォーラム名: #Feature Request

We would love the ability to restrict agent side permissions for KB articles (ie: some agents cannot see/access some articles)

Comments (1)

Matthew Rowell

3年前

Yes, we need this as well as some of the KB articles we would publish include information that is not privy to all agents.