Reporting on problems and incidents Collecting Feedback

- TS Tina Soltani
- フォーラム名: #Feature Request

We are using your "Problems and incidents" feature for a while now and we wanted to get reports of the numbers of incidents/tickets and problems by time, but I couldn't find anything about it in DeskPRO Reports Interface Documentation or in your online guide and support pages and I'm unable to generate any custom report for this.

Comments (2)

AB **Anne Bates**
9ヶ月前
We could use this functionality as well.
Andrew Cavill
7ヶ月前
Any update on this? Is there any way of reporting on problems and attached tickets from the reporting UI?