



[ヘルプセンター](#) > [コミュニティ](#) > [Feature Request](#) > [Reporting for ignored calls on Voice Round Robin](#)

Reporting for ignored calls on Voice Round Robin Collecting Feedback

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- フォーラム名: #Feature Request

Currently it's possible to pull data on missed calls but it isn't possible to view when agents ignore notifications from the round robin routing method and let the call skip to the next agent.

This would obviously be helpful for measuring agent proactivity.