



[ヘルプセンター](#) > [コミュニティ](#) > [Feature Request](#) > [Relative Time vs Actual Time as Agent Preference](#)

Relative Time vs Actual Time as Agent Preference Collecting Feedback

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- フォーラム名: #Feature Request

This is a request to allow agents to control whether relative times or actual times are displayed on their tickets, tickets lists, and logs.