

<u> ヘルプセンター</u> > <u>コミュニティ</u> > <u>Feature Request</u> > <u>Reassign ticket if agent logs out</u>

Reassign ticket if agent logs out Collecting Feedback

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- フォーラム名: #Feature Request

It would be helpful if you could set up a ticket update trigger that ran when an agent logs out.

This could be used to pass the ticket to another agent, a round robin or a queue.