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Option to add a Jira comment in a note within the Deskpro ticket Collecting Feedback

- Trendfire
- フォーラム名: #Feature Request

If someone adds a comment to a JIRA issue that is linked with a DeskPro ticket, we would like this comment to also be added as an internal note to the DeskPro ticket.

Comments (1)

Trendfire

6年前

If we could use the comment text as a variable in update triggers, this would even be better.