Notification when email queue stops processing Collecting Feedback

- TC Terry Cook
- フォーラム名: #Feature Request

The way we currently process incoming emails to the helpdesk is the emails are queued up in a mailbox and Deskpro connects via POP3 to retrieve them and then process them. Every once in a while, the scheduled tasks will stop for one reason or another and the emails will queue up.

Is there any way I can have Deskpro pro-actively notify me if the scheduled tasks stop?