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Missing None Option in Team Selection Finished

- Kyle Oliveira
- フォーラム名: #Feature Request

The checkboxes that change a ticket's properties do not have a None option in the Team selection in order to unassign Agent Team

Comments (1)

Christine Loh

3年前

We are glad to inform you that this feature is currently available. When replying to a ticket, you are now able to select the Team checkbox and in the drop-down menu, select Unassign Team. Once you send a reply, the Team will be set as Unassigned.