



[ヘルプセンター](#) > [コミュニティ](#) > [Feature Request](#) > [Lock icon in condensed ticket list view](#)

Lock icon in condensed ticket list view Finished

- JM Jason McGrath
- フォーラム名: #Feature Request

Add the ability to see when tickets are locked in the condensed ticket view:

Subject	User	Department	Agent	Agent Team	
<input type="checkbox"/> #170: Placemem indigutatem et nulla suscipit	Denise Routhroder	Sales	John Doe	No Team	Pending Agent 1
<input type="checkbox"/> #169: Consect et donec	Alan Zamboni	Regulation and Control of Magical Creatures > Control	John Doe	No Team	Pending Agent 1
<input type="checkbox"/> #174: Molest unde sed	Mered Kuebler	Regulation and Control of Magical Creatures > Regulation	John Doe	No Team	Pending Agent 1
<input type="checkbox"/> #163: Suspend que qui est	Daniela Quizon	Sales	John Doe	No Team	Pending Agent 1
<input type="checkbox"/> #162: Phasellum hendri et velit enim	Savanna Swift	Regulation and Control of Magical Creatures > Regulation	John Doe	Level 1	Pending Agent 1
<input type="checkbox"/> #168: Tenetur, nulla...? Nam non diam nulla id quam	Jan Kool	Regulation and Control of Magical Creatures > Control	John Doe	Support	Pending Agent 1
<input type="checkbox"/> #158: Fames augueque vero iustitia nulla suscipit	Alexandra Thiel	Support	John Doe	Support	Pending Agent 1
<input type="checkbox"/> #156: Sed est accumsanem quam	Isak Hiebert	Regulation and Control of Magical Creatures > Regulation	John Doe	Support	Pending Agent 1
<input type="checkbox"/> #154: Ut qui volutatem	Dorion Ponce	Widgets	John Doe	Level 2	Pending Agent 1
<input type="checkbox"/> #165: Nam et sed et sed when the ticket lock view is open	Marvin Doe	Sales	John Doe	No Team	Pending Agent 1
<input type="checkbox"/> #175: Mollis tempore pellentesque quis tempore	Helenie Cluckbank	Regulation and Control of Magical Creatures > Control	John Doe	Support	Pending Agent 1
<input type="checkbox"/> #161: VERY short remarks, and one thought I love	Joe Kool	Support	John Doe	No Team	Pending Agent 1
<input type="checkbox"/> #167: Bismec sequitur et nunc volutatem vitae	Wayne Carroll	Sales	John Doe	Level 1	Pending Agent 1
<input type="checkbox"/> #166: Aenean euismod diam in "Oh, no, I'm here, that	Jan Kool	Widgets	John Doe	Support	Pending Agent 1
<input type="checkbox"/> #173: Ut sed id diamque hendri sed	Coleman Knox	Sales	John Doe	No Team	Pending Agent 1
<input type="checkbox"/> #176: Laciniam molestias temporibus et blandi	Margot Mousset	Sales	John Doe	No Team	Pending Agent 1

Comments (1)

Lara Proud

2年前

Hi Jason, this change has been implemented, now when a ticket is locked it can be seen in any of the ticket views including the table view, making it much easier to know which tickets are locked by other agents from a quick glance!