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Lock icon in condensed ticket list view Finished

- JM Jason McGrath
- フォーラム名: #Feature Request

Add the ability to see when tickets are locked in the condensed ticket view:

0 selected						13	
Subject	User	Department	Agent	Agent Team			
<input type="checkbox"/> #151: Permission violations of rules receipt	James Buchanan	Sales	John Doe	No Team	Pending Agent 1		
<input type="checkbox"/> #152: Content of page	Anna Zerkow	Regulation and Control of Magical Creatures > Control	John Doe	No Team	Pending Agent 1		
<input type="checkbox"/> #154: Misses article and	Marek Rowland	Regulation and Control of Magical Creatures > Regulation	John Doe	No Team	Pending Agent 1		
<input type="checkbox"/> #155: Requested as well	Daniela Galtow	Sales	John Doe	No Team	Pending Agent 1		
<input type="checkbox"/> #156: Presentation board of wall and	Samuel Galt	Regulation and Control of Magical Creatures > Regulation	John Doe	Level 1	Pending Agent 1		
<input type="checkbox"/> #158: Thanks, thanks!! Here the Demosno indignity	Joe Root	Regulation and Control of Magical Creatures > Control	John Doe	Support	Pending Agent 1		
<input type="checkbox"/> #159: Famous experience very rapid tickets rapidly	Alexandra Thiel	Support	John Doe	Support	Pending Agent 1		
<input type="checkbox"/> #160: Test and maintenance passed	Sam Mew	Regulation and Control of Magical Creatures > Regulation	John Doe	Support	Pending Agent 1		
<input type="checkbox"/> #161: UK government	Danika Page	Wizards	John Doe	Level 2	Pending Agent 1		
<input type="checkbox"/> #162: I need to find time when the locked back once or twice	Maria Coy	Sales	John Doe	No Team	Pending Agent 1		
<input type="checkbox"/> #170: Multiple temporary performance goes temporary	Hansen Chudachuk	Regulation and Control of Magical Creatures > Control	John Doe	Support	Pending Agent 1		
<input type="checkbox"/> #172: VOTM about remarks, and one thought I can	Joe Root	Support	John Doe	No Team	Pending Agent 1		
<input type="checkbox"/> #173: Reason requests of most colleagues else	Walter Carroll	Sales	John Doe	Level 1	Pending Agent 1		
<input type="checkbox"/> #180: And the moral of that is "Oh, no look that	Joe Root	Wizards	John Doe	Support	Pending Agent 1		
<input type="checkbox"/> #185: UK and discontinue human and	Catherine Knox	Sales	John Doe	No Team	Pending Agent 1		
<input type="checkbox"/> #190: Lakeman modernize temperature of items	Margot McNeill	Sales	John Doe	No Team	Pending Agent 1		

Comments (1)

Lara Proud

1年前

Hi Jason, this change has been implemented, now when a ticket is locked it can be seen in any of the ticket views including the table view, making it much easier to know which tickets are locked by other agents from a quick glance!