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Lock icon in condensed ticket list view Finished

- Jason McGrath
- フォーラム名: #Feature Request

Add the ability to see when tickets are locked in the condensed ticket view:

Subject	User	Department	Agent	Agent Team	
<input type="checkbox"/> #1521: Phenomenon violations of traffic receipt	Diana Randolph	Sales	John Doe	No Team	Pending Agent: 1
<input type="checkbox"/> #1522: Discreet of gun	Anna Zorrano	Regulation and Control of Malignant Creatures > Control	John Doe	No Team	Pending Agent: 1
<input type="checkbox"/> #1523: Malignant units sent	Marcel Kandler	Regulation and Control of Malignant Creatures > Regulation	John Doe	No Team	Pending Agent: 1
<input type="checkbox"/> #1524: Tension upon eye and	Daniela Opatow	Sales	John Doe	No Team	Pending Agent: 1
<input type="checkbox"/> #1525: Phenomenon transfer of well aware	Salvador Swift	Regulation and Control of Malignant Creatures > Regulation	John Doe	Level 1	Pending Agent: 1
<input type="checkbox"/> #1526: Tumble, heeds...? Have the Dornowian indignantly	Jon Kool	Regulation and Control of Malignant Creatures > Control	John Doe	Support	Pending Agent: 1
<input type="checkbox"/> #1527: Fanciful experiences seem repeated subtle upholds	Alexandra Thiel	Support	John Doe	Support	Pending Agent: 1
<input type="checkbox"/> #1528: Heat and mentalities general	Joan Hight	Regulation and Control of Malignant Creatures > Regulation	John Doe	Support	Pending Agent: 1
<input type="checkbox"/> #1529: UK eye violations	Daniel Price	Wildlife	John Doe	Level 2	Pending Agent: 1
<input type="checkbox"/> #1530: I have to beat time when she looked back once or twice	Maria Orr	Sales	John Doe	No Team	Pending Agent: 1
<input type="checkbox"/> #1531: Malignant responses performed into territory	Helenie Chickadee	Regulation and Control of Malignant Creatures > Control	John Doe	Support	Pending Agent: 1
<input type="checkbox"/> #1532: Malignant units received, and she brought it out	Jon Kool	Support	John Doe	No Team	Pending Agent: 1
<input type="checkbox"/> #1533: Another supporter of such violations else	Wayne Carroll	Sales	John Doe	Level 1	Pending Agent: 1
<input type="checkbox"/> #1534: And the moral of that is "OK, to love, that	Jon Kool	Wildlife	John Doe	Support	Pending Agent: 1
<input type="checkbox"/> #1535: UK well intentioned horses and	Carmine Kinn	Sales	John Doe	No Team	Pending Agent: 1
<input type="checkbox"/> #1536: Labyrinthine temperature of items	Margot Maxwell	Sales	John Doe	No Team	Pending Agent: 1

Comments (1)

Lara Proud

5ヶ月前

Hi Jason, this change has been implemented, now when a ticket is locked it can be seen in any of the ticket views including the table view, making it much easier to know which tickets are locked by other agents from a quick glance!