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Lock icon in condensed ticket list view Finished

- Jason McGrath
- フォーラム名: #Feature Request

Add the ability to see when tickets are locked in the condensed ticket view:

Subject	User	Department	Agent	Agent Team
<input type="checkbox"/> #520: Presence validation of calls receipt	Daria Ruchshide	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #521: Delete of you	Alia Zerrane	Regulation and Control of Major Creations > Control	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #524: Missed calls list	Manif Koubler	Regulation and Control of Major Creations > Regulation	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #525: Ticket open and end	Demara Colman	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #526: Presentation-render of web asset	Sandra Swift	Regulation and Control of Major Creations > Regulation	<input type="checkbox"/> John Doe	Level 1
<input type="checkbox"/> #528: Thanks, here's... Here the Derronus indignantly	Joe Kool	Regulation and Control of Major Creations > Control	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #529: Favorite equipment seen repeated subtle updates	Alexandra Neal	Support	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #530: Bad call notification general	Sam Hight	Regulation and Control of Major Creations > Regulation	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #534: UI app validation	Daria Price	Widgets	<input type="checkbox"/> John Doe	Level 2
<input type="checkbox"/> #535: I have to beat time when she looked back once or twice	Maria Orr	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #536: Mobile browser problems with some browsers	Helen Clarkbank	Regulation and Control of Major Creations > Control	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #537: XSD file errors, and the thought it was	Joe Kool	Support	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #538: Better support of rock validation when	Wynne Carroll	Sales	<input type="checkbox"/> John Doe	Level 1
<input type="checkbox"/> #539: And the moral of that is... Oh, to love, that	Joe Kool	Widgets	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #540: UI web browser on browser end	Catherine Kinn	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #542: Location-override temperature of them	Maqsood Memon	Sales	<input type="checkbox"/> John Doe	No Team

Comments (1)

Lara Proud

8ヶ月前

Hi Jason, this change has been implemented, now when a ticket is locked it can be seen in any of the ticket views including the table view, making it much easier to know which tickets are locked by other agents from a quick glance!