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Lock icon in condensed ticket list view Finished

- Jason McGrath
- フォーラム名: #Feature Request

Add the ability to see when tickets are locked in the condensed ticket view:

Subject	User	Department	Agent	Agent Team
<input type="checkbox"/> #1521: Promotes validation of calls receipt	Daria Fluchbacher	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #1522: Delete of you	Alisa Zornann	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #1524: Missed auto bid	Manfred Kandler	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #1524: Ticket open on end	Demaria Callahan	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #1524: Presentation/transfer of visit asset	Sebastian Swift	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	Level 1
<input type="checkbox"/> #1526: Thanks, hehehe... Here the Dornroschen indignantly	Joe Kool	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #1528: Favorite equipment items reported subtle updates	Alexandra Hui	Support	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #1528: Real car rental/return general	Sam Hight	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #154: UK app validation	Dariusz Pionc	Widgets	<input type="checkbox"/> John Doe	Level 2
<input type="checkbox"/> #160: I have to beat time when she looked back once or twice	Maria Orr	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #170: Mobile browser problems with some browsers	Hanson Cluckshank	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #182: XSD file imports, and the thought it was	Joe Kool	Support	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #207: Better support of stock validation when	Wynne Carroll	Sales	<input type="checkbox"/> John Doe	Level 1
<input type="checkbox"/> #240: And the moral of that is "Oh, to love, that	Joe Kool	Widgets	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #140: UK web browser/return asset	Colinno Kinn	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #150: Location/vehicle temperature of items	Maggot Marmont	Sales	<input type="checkbox"/> John Doe	No Team

Comments (1)

**Lara Proud**

11ヶ月前

Hi Jason, this change has been implemented, now when a ticket is locked it can be seen in any of the ticket views including the table view, making it much easier to know which tickets are locked by other agents from a quick glance!