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Is it possible to remove or hide the default filters? Collecting Feedback

- Bart
- フォーラム名: #Feature Request

Is it possible to hide or remove some/all of the default "Awaiting Agent" filters in Deskpro? We exclusively use customized filters, so the other ones just take up space (especially on mobile).

Comments (2)

Marion Abramo

4年前

Is it possible to remove or adjust the awaiting agent section in the ticket view?

Christian

3年前

Same here, we use custom filters and the default "My Tickets", "My Teams Tickets" and "Unassigned Tickets" don't apply to our tickets.