



[ヘルプセンター](#) > [コミュニティ](#) > [Feature Request](#) > [Include cc'd participants in the ticket PDF download and Print copy](#)

## **Include cc'd participants in the ticket PDF download and Print copy Collecting Feedback**

- A Angel
- フォーラム名: #Feature Request

My Agents are trying to download some tickets as a PDF, however the problem is we cannot see who are the cc'd recipients. We'd like this information to be included when downloading or printing a ticket.