



[ヘルプセンター](#) > [コミュニティ](#) > [Feature Request](#) > [I would like to see extra permissions added to Reports](#)

I would like to see extra permissions added to Reports Collecting Feedback

- Thomas Goulet
- フォーラム名: #Feature Request

Currently, there are only very basic reports permissions - either you have access to reports, or you don't. It would be great if permissions could be defined by department, so that agents within a department could see only their own reports- rather than reports intended to be viewed by another department. Likewise for agent feedback- they can view only the agents within their department.

Comments (1)

Paul Davies

6年前

Hi Thomas. We have been working on updating the reports interface. It is going to be released in a few weeks. It will have extra permissions for agents to view certain reports.

Best, Paul