Deskpro

Hiding Inactive users and organizations Collecting Feedback

- Earene Lee
- フォーラム名: #Feature Request

It would be helpful if it was possible to hide inactive users and organisations in Deskpro.

We'd like to be able to stop old users/orgs coming up in searches/adding users to tickets etc without having to delete them from the system completely.

Comments (1)

Zsolt Kiss

4年前

Yes, this would be also needed in the mobile application as well. I mean regarding the deleted agents. They are in all of the lists however they are already deleted.