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Export ticket as PDF without notes Finished

- Christian Mattart
- フォーラム名: #Feature Request

Exporting tickets as PDF is possible but it includes the notes.

Comments (2)

**Earle Steel**

7年前

Hello Christian, Thank you for your feedback submission. When exporting a ticket to PDF, the notes attached to the ticket are attached. Thanks again for your submission. If you require any further help, please don't hesitate to contact the DeskPRO helpdesk

**Jeroen van der Steen**

7年前

I am sorry, but I interpreted this feedback as a request to be able to export a ticket as PDF - without- notes. This would be highly useful when having to forward a conversation to an external party, as notes may contain confidential information. If this was not the intention of the original feedback request, I can create a new request for this feature :)