



[ヘルプセンター](#) > [コミュニティ](#) > [Feature Request](#) > [Email confirmation receipt](#)

## Email confirmation receipt Collecting Feedback

- GM Grigory Murashov
- フォーラム名: #Feature Request

When sending an agent response, would like to have confirmation that the customer has read the email notification or not.

### Comments (2)

AA Amy Acheson

2年前

I love this idea!

Gregory Gleinig

10ヶ月前

This would be helpful