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"download pdf" in agent interface to include ticket field responses Finished

- Amanda
- フォーラム名: #Feature Request

I would really like to see either: 1) a good data export option, which would include all conversations and ticket field data for each ticket, or, a quick fix, which would be, 2) including all field responses from the original ticket in the 'download pdf' button in the agent interface

Comments (1)

Paul Davies

6年前

Hi Amanda. This is now possible in Deskpro. Best, Paul