Deskpro

Display Options for Layouts Collecting Feedback

- Kyle Oliveira
- フォーラム名: #Feature Request

In Departments then Layouts, you can make fields display optionally depending on the default fields provided by Deskpro. I would request the ability to display these fields depending on Custom Fields; again currently only the default fields: Product, Workflow, etc. --- You get this by going to a layout and click on the Gear on the field and the last option allows you to choose this dependency.

Comments (2)

Samuel Waser

4年前

Additionally, it would be helpful to have the dependency: organization = "example organization"

Adam Fuller

8年前

Allow custom ticket fields to be used as criteria when selecting 'Only show this field based on custom criteria' within a Form.