



[ヘルプセンター](#) > [コミュニティ](#) > [Feature Request](#) > [Chat fields required to help with chat reporting](#)

## **Chat fields required to help with chat reporting Collecting Feedback**

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- フォーラム名: #Feature Request

Would it be possible to prompt agents that have finished a chat to fill in the fields that are defined (product/problem type)? This would be great for when you are generating reports so you can see what the chat was marked as.