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Be able to mark an email as important Report

- JM John Monkhouse
- フォーラム名: #Feature Request

Hello,

We would really like to be able to mark an outgoing email as important.

Comments (1)

AM Albert Mora

1年前

We made a trigger that gives outgoing replies that have the custom agent field "urgent" toggled in them a label saying Important! and sending the mail to user changing the importance header to high. This way any outlook that gets the message gets the red exclamation mark.