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## Article Ordering Under Review

- Tommy Jackson
- フォーラム名: #Feature Request

Articles can only be ordered by date created or number of views. When unable to find something via a search, it would be nice to order by a few other fields such as subject and/or created by to name a couple.

### Comments (10)

**PJ Peter Jackson**

11年前

I don't know if it falls under this suggestion or not but we really need to be able to manually sort the lists of articles in the knowledgebase.

**MZ Mario Zorica**

11年前

We have the same requirement, just as Peter mentioned, we would like to have certain article(s) always on top.

**CM Chris McWilliams**

9年前

It would be nice to have the option to sort articles alphabetically.

**OB Olly Barrett**

9年前

We would really appreciate the ability to set a custom order on FAQs.

**T Tram**

9年前

We would love the ability to custom order the article

**JS Jeroen van der Steen**

9年前

Good suggestion! The ability to choose a custom display order for the articles within a category would be very valuable to order articles on their expected relevance (and to "bury" more obscure articles). Alternatively, an alphabetical ordering would work (article titles could be prefixed with a number to fake custom sorting).

**KP Kellie Patzer**

6年前

This feature is critical to create easy-to-follow process flow for our customer. Random articles with no structure does NOT help us create the SELF HELP/SELF SERVE environment we are seeking. This feature should be MOVED CLOSER TO TOP of your dev list. Thanks!

**GV Guilhem Vergon**

3年前

We are currently experimenting this problem as a major lack in the knowledge base edition interface. Could you please implement the ability to sort articles ? (eg : by name, number or last edition). Please consider our request as it has already been submitted by other customers, though it still hasn't been considered.

**GV Guilhem Vergon**

3年前

We are currently experimenting this problem as a major lack in the knowledge base edition. We realized that it is not possible to sort articles (eg : by name, number or last edition). Considering the number of requests within the last seven years, we are convinced that it would be a major improvement.

**KO Kyle Oliveira**

5年前

Allow users to sort articles within a category by title, date created, etc.