



 $\triangle \nu J' + \nu J - > 2 \le x = \hat{r} \cdot 1 > \text{Feature Request} > \text{Add option to use follow-ups as criteria in filters, searches and/or reports}$ 

## Add option to use follow-ups as criteria in filters, searches and/or reports Collecting Feedback

- JS Jeroen van der Steen
- フォーラム名: #Feature Request

I really like the follow-up feature, and I use it a lot. It would be useful to create filters, searches or reports based on the existence of (pending) follow-ups. For example, a filter that lists all tickets Awaiting User that do not have a pending follow-up would be a good way to identify tickets that may otherwise be forgotten.