



 $\triangle \nu J' t \nu S - > 2 \le 2 = f \cdot A$  > Feature Request > Add agent-forwarded messages to ticket through tag

Add agent-forwarded messages to ticket through tag Collecting Feedback

- Tom Schoen
- フォーラム名: #Feature Request

I would like the ability to forward mails as an agent and then add a mail tag like #addto:<Ticket ID> and have the forwarded mail added as a response to the existing ticket.