Add a filter 'To email address' Collecting Feedback

- JB Jan Bakalar
- フォーラム名: #Feature Request

This request might be actually easy to do since you already have this option in the triggers, just not in ticket filters. We have recently faced a situation in which we needed to create a filter that would include an item that is available in the triggers (admin) section of Deskpro: 'To email address'. We would well utilize this because we have a number of aliases to an email address and want to separate the aliases once the email arrives, which is possible via this trigger, but not when using filters for emails that we received in the past. Would it be possible to implement this feature? Thank you. Kind regards, Jan Bakalar