



 $\triangle \nu J' t \nu S - > 2$ ≥ 2 ≥ 5 ≤ 5 ≤ 5 Feature Request > Ability to edit the chain of ticket messages when forwarding a ticket

Ability to edit the chain of ticket messages when forwarding a ticket Collecting Feedback

- Mindaugas
- フォーラム名: #Feature Request

Very often we have a lot of messages in our conversations but there are only parts of them which we need to forward as important information. We'd like to be able to edit/remove parts of the messages chain which is included when forwarding a ticket.