

Novità > Product > Product (Agent) > Try out the powerful new HTML editor for Knowledgebase Articles

## Try out the powerful new HTML editor for Knowledgebase Articles

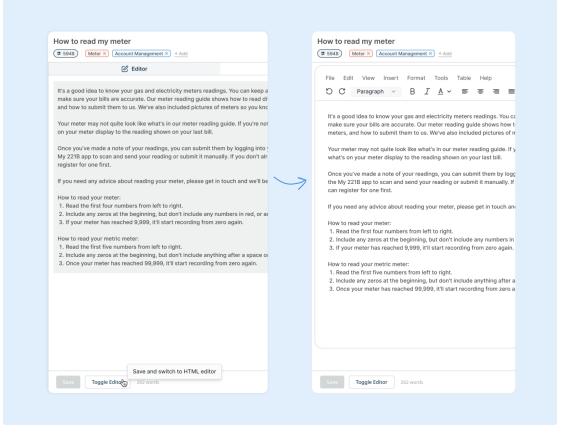
2023-07-25 - Lara Proud - Commenti (0) - Product (Agent)

We are introducing the latest enhancement to our Knowledgebase Article editor which we have added in response to your feedback. You can now edit Knowledgebase Articles with ease using the new **HTML editor**, designed to make content creation and management more seamless for agents.

With the HTML Editor, there's no longer a need for cumbersome code blocks when you want to insert or edit HTML content within your articles.

How to read my meter		:
(25948) Meter × Account Management × + Add		Published
File Edit View Insert Format Tools Table Help ♡ C Paragraph ∨ B I A ∨ E E E E E E V E	- ~ Œ Œ ~ X	K 4> ?)
It's a good idea to know your gas and electricity meters readings. You can keep an eye o make sure your bills are accurate. Our meter reading guide shows how to read different meters, and how to submit them to us. We've also included pictures of meters so you kn	types of gas and	electricity
Your meter may not quite look like what's in our meter reading guide. If you're not sure w what's on your meter display to the reading shown on your last bill.	what to read, try c	omparing
Once you've made a note of your readings, you can submit them by logging into your on the My 221B app to scan and send your reading or submit it manually. If you don't alread can register for one first.		
If you need any advice about reading your meter, please get in touch and we'll be happy	/ to <u>help</u> .	
How to read your meter:		
<ol> <li>Read the first four numbers from left to right.</li> <li>Include any zeros at the beginning, but don't include any numbers in red, or anything</li> <li>If your meter has reached 9,999, it'll start recording from zero again.</li> </ol>	g after a red numb	er.
How to read your metric meter: 1. Read the first five numbers from left to right.		
<ol> <li>Include any zeros at the beginning, but don't include anything after a space or decim</li> <li>Once your meter has reached 99,999, it'll start recording from zero again.</li> </ol>	nal point.	
Save and switch to default editor		
Save Toggle Editor 262 words		Discard Changes

For any content you've already created using code blocks in the standard editor, any existing content containing code blocks will now automatically load in the HTML Editor ready for you to edit with ease.



And we've made it easy for you to switch between the default and HTML Editor. With a simple button available right in the bottom left-hand corner of the editor interface, you can effortlessly choose the editor that best suits your needs for each specific article.