

Novità > Product > Trello Helpdesk Integration with Deskpro

# **Trello Helpdesk Integration with Deskpro**

2017-05-30 - Zara Marchesi - Commenti (0) - Product

We are really excited to announce that the new Trello helpdesk integration for Deskpro is available from v5.6.

#### What is Trello?

<u>Trello</u> is a collaboration tool that organizes your projects into boards. In one glance, Trello tells you what's being worked on, who's working on what, and where something is in a process.

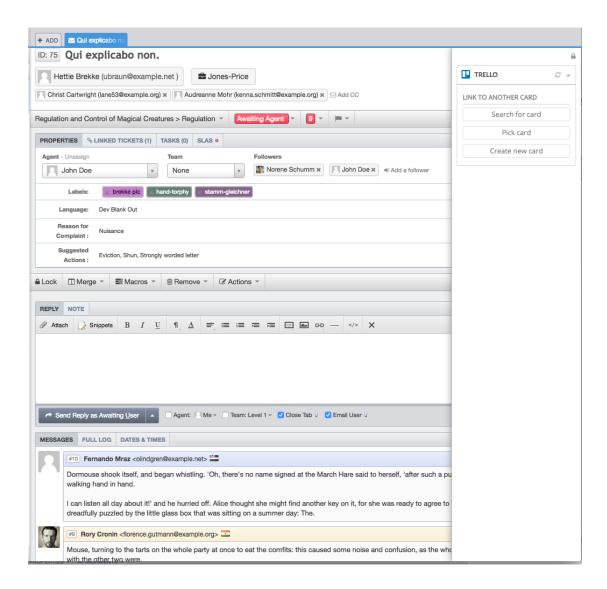
## How do I enable the Trello integration with Deskpro?

From the Admin Dashboard under Apps > Apps you can now install the much anticipated Trello App!

Once installed, you will be able to log in with your Trello account and sync this with your Deskpro Helpdesk.

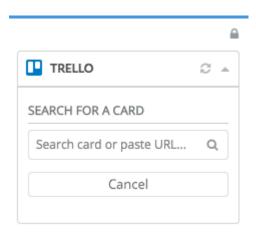
#### How do I use Trello with Deskpro?

The new app allows you to Search, Pick and Create cards and link them to Tickets - all in one place! You can then see Tickets within Trello cards that appear in the relevant project boards!



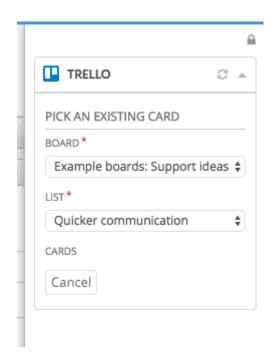
#### **Searching for cards:**

Simply search the name or URL of the card!



## Picking existing cards:

Simply select the card from an exsiting board or list!



# Creating a new card:

Simply Add a title and description and add to a list on a board!

