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2014-08-28 - Ben Henley - Commenti (0) - Product

DeskPRO's powerful agent permissions system gives you fine-grained control over what agents can do.

Now we've made it easier to set up and manage with two time-saving interface tweaks.

When you're creating a new permission group, you can now copy the settings from an existing group.

	\$ -
ආ	Copy permissions from another group

You'll also find a new Toggle All control to turn a whole column of permissions on or off.

Tickets Chat		
Department	Assign	Full
Toggle All		
Sales		
Support		
Partnerships		