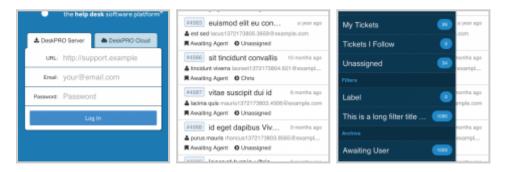


Novità > Product > iPhone and Android Apps

iPhone and Android Apps

2013-09-17 - Christopher Nadeau - Commenti (4) - Product

DeskPRO for iPhone and Android



This initial version of the DeskPRO app includes:

- Access your ticket filters to get lists of tickets
- View individual tickets, to see the ticket messages, notes, and properties
- · Reply to tickets
- Change ticket properties like department, status, or agent
- Ticket notifications shows you real time ticket updates
- View inline images and download ticket attachments





Commenti (4)

Commenti (4)

KM Ken McKinnon

11 anni fa

Is there any way you could add a search to this?

 $R \; \textbf{Roshan}$

11 anni fa

Is there a newer version that will be released?

 $S \; \textbf{Sanjay}$

11 anni fa

Very much required, as there is no way to reach out to unlisted ticket.

Ben Henley

9 anni fa

A new version with search and the ability to create new tickets is coming soon.