

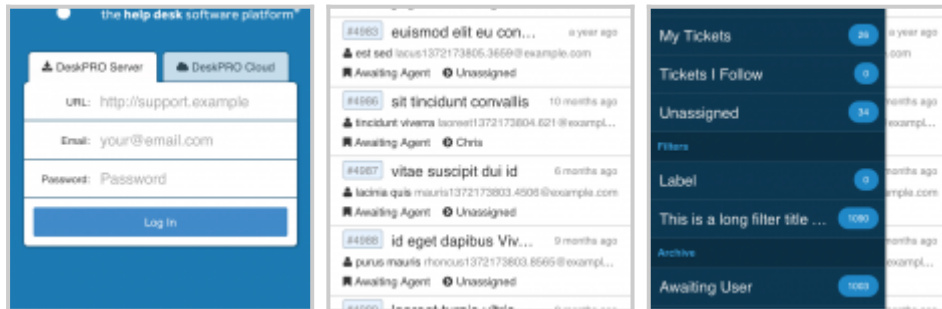


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iPhone and Android Apps

2013-09-17 - Christopher Nadeau - [Commenti \(4\)](#) - [Product](#)

DeskPRO for iPhone and Android



This initial version of the DeskPRO app includes:

- Access your ticket filters to get lists of tickets
- View individual tickets, to see the ticket messages, notes, and properties
- Reply to tickets
- Change ticket properties like department, status, or agent
- Ticket notifications shows you real time ticket updates
- View inline images and download ticket attachments



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Commenti (4)

Commenti (4)

KM **Ken McKinnon**

12 anni fa

Is there any way you could add a search to this?

R **Roshan**

12 anni fa

Is there a newer version that will be released ?

S **Sanjay**

11 anni fa

Very much required, as there is no way to reach out to unlisted ticket.

Ben Henley

10 anni fa

A new version with search and the ability to create new tickets is coming soon.