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## Extract Zip (gzip/tar) files and download specific files only (5.5)

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When a ticket has a ZIP file attached to it, you can now click on the 'View files' drop down and only download the most relevant files that you need.

The screenshot shows the Deskpro interface with a ticket list on the left and a detailed view of ticket #7 on the right. The ticket list includes:

- #7 John Doe <testing@deskpro.com>
- #6 Haven Hermiston <adrain85@example.com>
- #5 Verona Hudson <nbogisich@example.com>

The detailed view of ticket #7 shows the following content:

- Subject: John Doe <testing@deskpro.com>
- Section: Zip file attachments
- Attachment: ticket-debug-5328.zip (65.29 KB) with a 'view files' dropdown arrow.

The 'view files' dropdown menu is open, displaying a list of files:

- ticket-debug-5328\_20170309095607\_11YM
- person.json (5.27 KB)
- ticket-layouts.json (11.13 KB)
- message-21770-source.eml (38.29 KB)
- ticket.json (12.73 KB)
- message-21770.log (124.87 KB)
- ticket-log.html (34.21 KB)
- filters.json (40.25 KB)
- ticket-log.json (22.32 KB)
- message-21770.json (15.97 KB)
- triggers.json (39.98 KB)
- ticket-context.json (45.16 KB)
- ticket-manager.2017-03-09.09-20-04.LNTD.log (216.60 KB)