

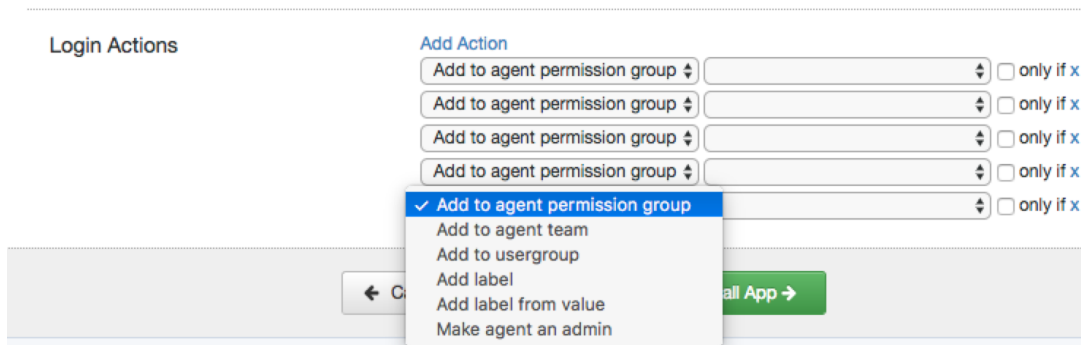
Extension of Authentication Options (5.2)

2017-03-13 - Lauren Cumming - Commenti (0) - Product

We have extended the authentication options available so that you can now:

- add agents/users to multiple usergroups
- add agents to teams
- add labels to agents
- add labels from value
- make an agent an admin

You can also now add multiple actions at a time and add filters e.g Add to agent permission group 'only if X'.



Login Actions

Add Action

Add to agent permission group ☐ only if x

Add to agent permission group ☐ only if x

Add to agent permission group ☐ only if x

Add to agent permission group ☐ only if x

✓ Add to agent permission group ☐ only if x

Add to agent team

Add to usergroup

Add label

Add label from value

Make agent an admin

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