

Novità > Deskpro Releases > Deskpro Release 2023.0.3

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2023-08-01 - Lara Proud - Commenti (0) - Deskpro Releases

We have released version 2023.0.3 of the Legacy version of Deskpro. This post will summarize the details of the change below.

New Feature

 \square We have added support for the Agent Last Active Date so that it is taken into account when displaying the Agent Last Seen property, this will give a more accurate reflection of the latest activity for Agents on the helpdesk (SC 117565).

For details of the previous Deskpro release, see <u>Deskpro 2023.0.2</u>.