DeskPRO Build #284 Released

2013-08-09 - Chris Padfield - Commenti (0) - Release Announcements

We are pleased to announce a new release of the DeskPRO helpdesk platform, build #284.

The following is an automatically generated list of changes in this release:

- NEW New macro and trigger actions to set the ticket subject
- IMPROVEMENT Performance of ticket filters
- IMPROVEMENT Cache counts on archive filters to improve performance on helpdesks with large databases
- IMPROVEMENT Slightly better ticket load time by moving pre-load of profile into an async request
- FIX Possible PHP warnings when applying mass-actions without a reply
- FIX Ticket did not reload itself after manually setting status of a ticket from 'hidden' to some other status

If you are using the cloud version of DeskPRO, your account will have already been updated or will be updated within the next 24-48 hours.

If you are using DeskPRO download, you can update your installation from the admin interface.