



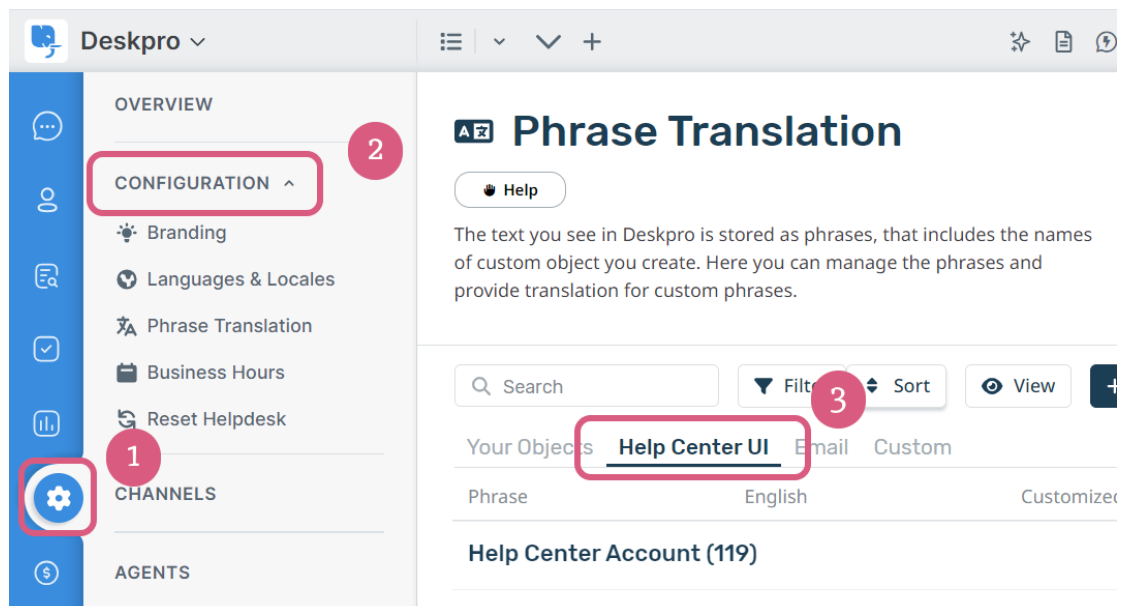
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Updating Text on the Contact Us Page

Kim - 2024-08-19 - [Commenti \(0\)](#) - [Using Deskpro](#)

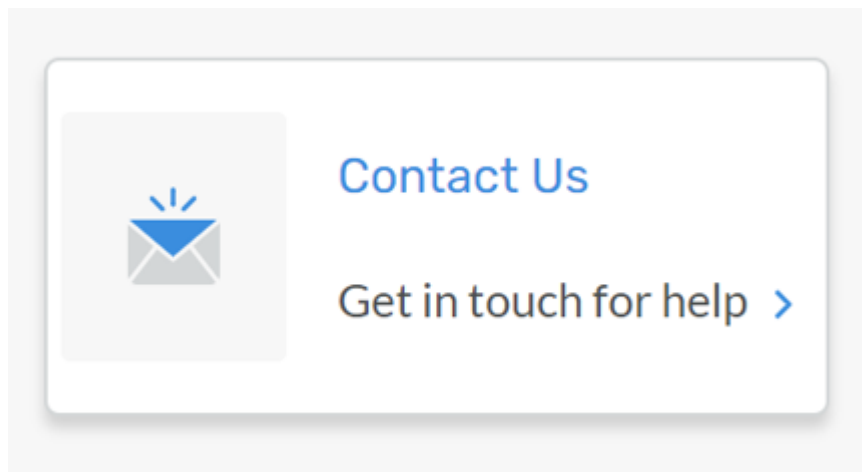
To modify the text on the Contact Us page, such as the Button label, the Navigation Label, the search bar placeholder and the Title above the form, follow these steps:

1. **Navigate to Admin > Configurations > Phrase Translations.**
2. **Select 'Help Center UI' from the list.**
3. **Search for the following objects to update:**
 - **Button:** helpcenter.general.nav_newticket
 - **Navigation:** helpcenter.general.nav_contact
 - **Title:** helpcenter.tickets.new_section_title
 - **Search bar placeholder:** helpcenter.general.search



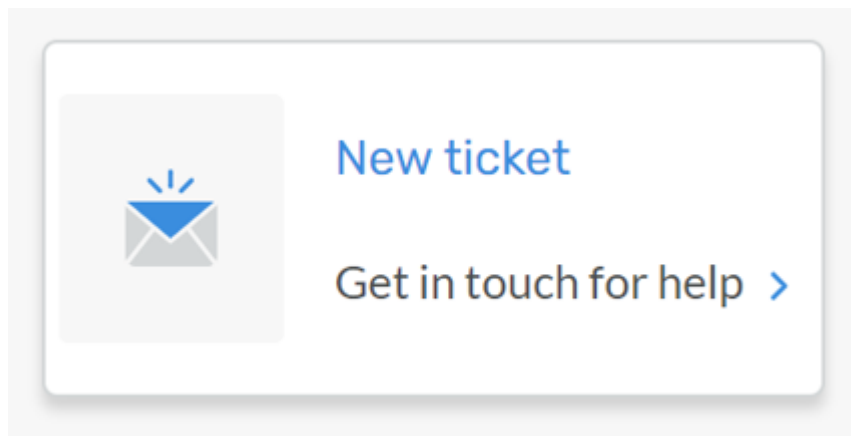
Before:





After:

A screenshot of the Deskpro web interface. The top header bar is light grey and contains the Deskpro logo on the left, the word 'Deskpro' in the center, and a blue 'New ticket' button on the right. Below the header is a blue horizontal bar. Underneath this is a search bar with a magnifying glass icon and the placeholder text 'Search our Help Articles'. A secondary navigation bar below the search bar shows 'Help Center > New ticket', with 'New ticket' being the active link. The main content area has a light grey background. It features a 'New ticket' section with a blue envelope icon. Below this is a white box containing the instruction: 'Please complete this form and one of our agents will reply to you by email as soon as possible.' At the bottom of this box are two input fields: 'Name *' and 'Email *', each with a light grey border and a small downward arrow on the right side.



In the Phrase Translation settings, you can update various text elements within Deskpro that are stored as phrases, giving you the flexibility to customize your Help Center portal to meet your specific needs.