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Summing Ticket Billing Charges

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If you want to run a query to get the sum of all Billing Charges on a ticket, you can do this:

```
SELECT tickets.subject, DPQL_ALIAS(CONCAT(FLOOR(tickets.charges.charge_time / 3600), ' Hours ',  
FLOOR(MOD(SUM(tickets.charges.charge_time), 3600) / 60), ' mins'), 'Charge Time')  
FROM tickets  
GROUP BY tickets.id AS 'ID'
```

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