

 $\label{localization} {\tt Knowledge \ Base > Using \ Deskpro > Admin > Help \ Center > I \ don't \ want \ to \ show \ the \ author \ for \ Knowledge \ base \ Articles}}$

I don't want to show the author for Knowledgebase Articles

Julien Ducro - 2023-08-31 - Commenti (0) - Help Center

If you want to remove the author attribution for Knowledgebase Articles on the Help Center, you can do this by editing two templates. Go to Admin > Help Center > Help Center Design > Open template editor then open the template Article > view.html

Delete the post-avatars block on the following screenshot:

You also have to edit the phrase helpcenter.general.last_update_by to remove the reference to the last author.

And finally, in the meta block further, in the template, remove lines 2 and 3 referring to the author. Please note all Help Center content pages will be affected.

Please also remove the lines highlighted below in the ArticleList > detail.html template

This will remove the author's name when viewing an individual article or browsing a category.

If you make a mistake editing one of the templates and there's a problem displaying those pages, just select the edited template and use **Delete Customization**.

- Tag
- Help Center Templates
- knowledgebase
- Remove Author