

 $\underline{Knowledge\ Base} > \underline{Using\ Deskpro} > \underline{Sysadmin} > \underline{How\ do\ I\ manually\ run\ the\ email\ processing\ command\ ?}$

How do I manually run the email processing command?

Sangeetha Lakshminarayana - 2023-09-13 - Commenti (0) - Sysadmin

Sometimes you may want to manually run incoming email processing: for example, to debug connection problems.

Email processing can be done from the command line using the below command:

opc inst -i helpdesk php -- dpv5/bin/cron --verbose -f --job=process_email_gateways
The --verbose flag tells Deskpro to output lots of debug output.