# How do I install the chat widget in Shopify?
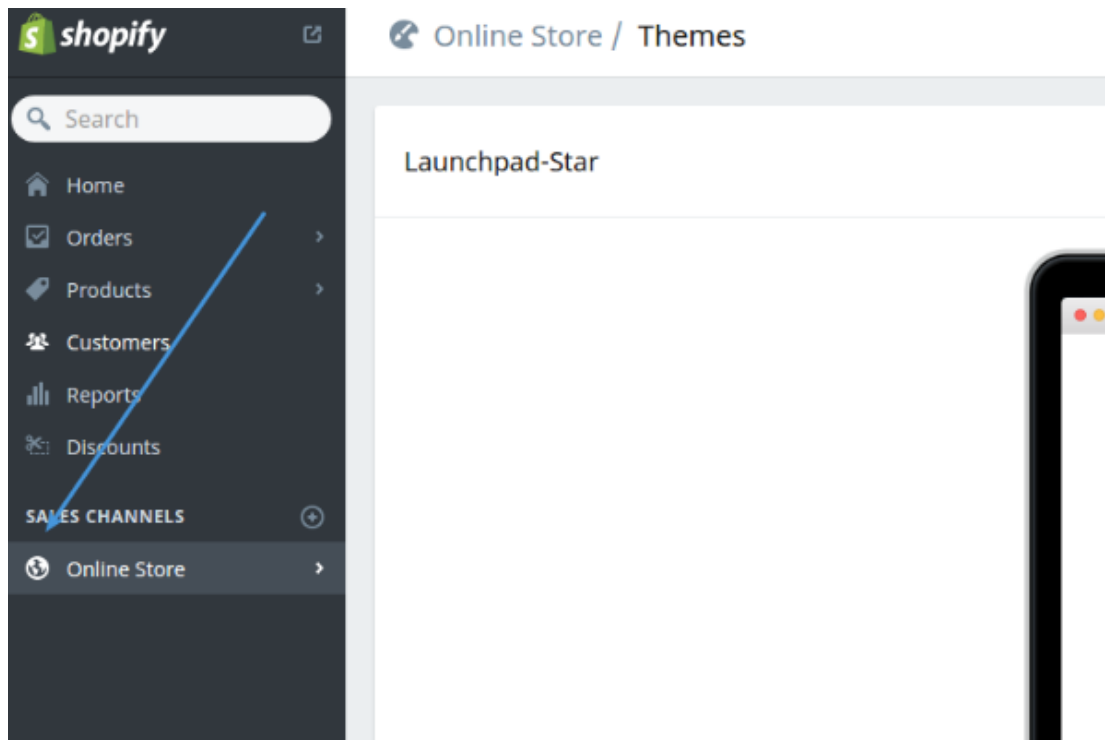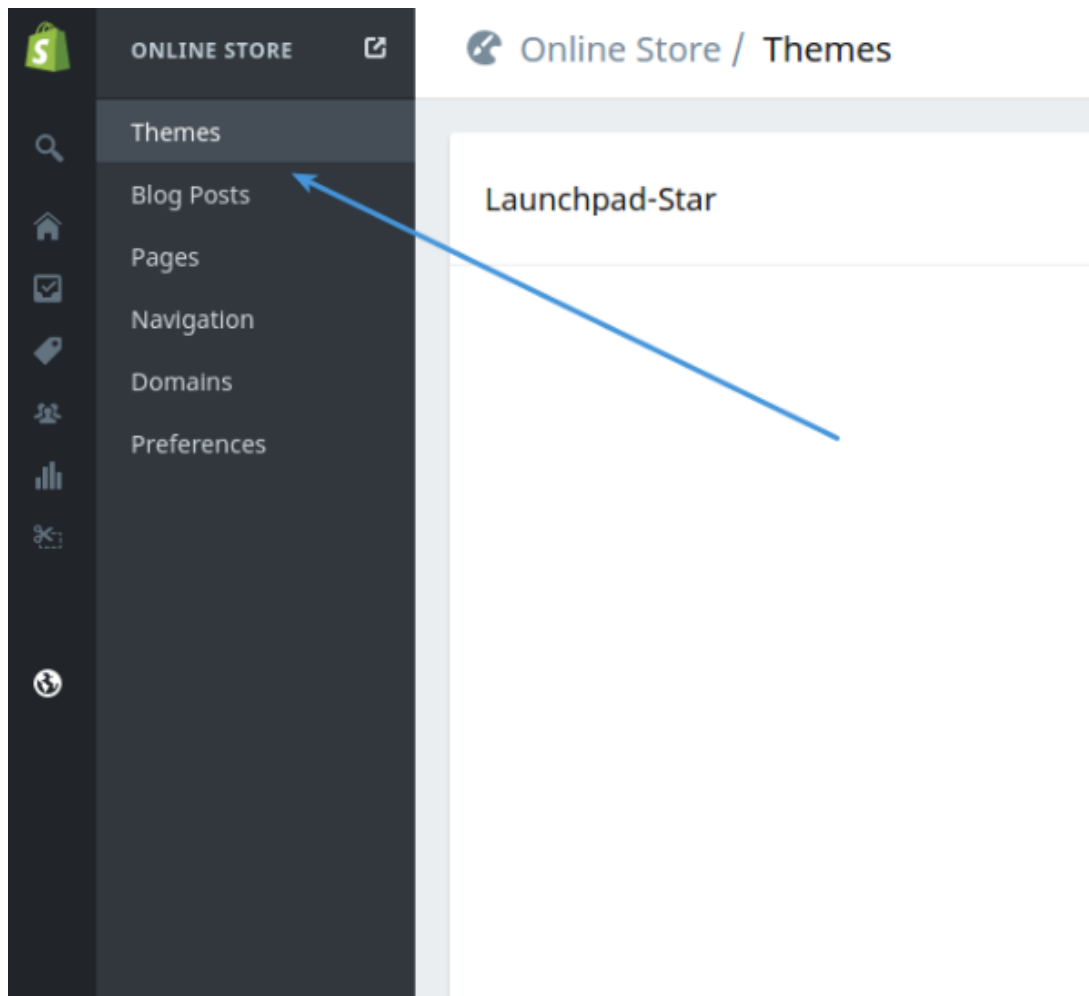
Lauren Cumming - 2025-08-13 - [Commenti (0)](#) - [Admin](#)
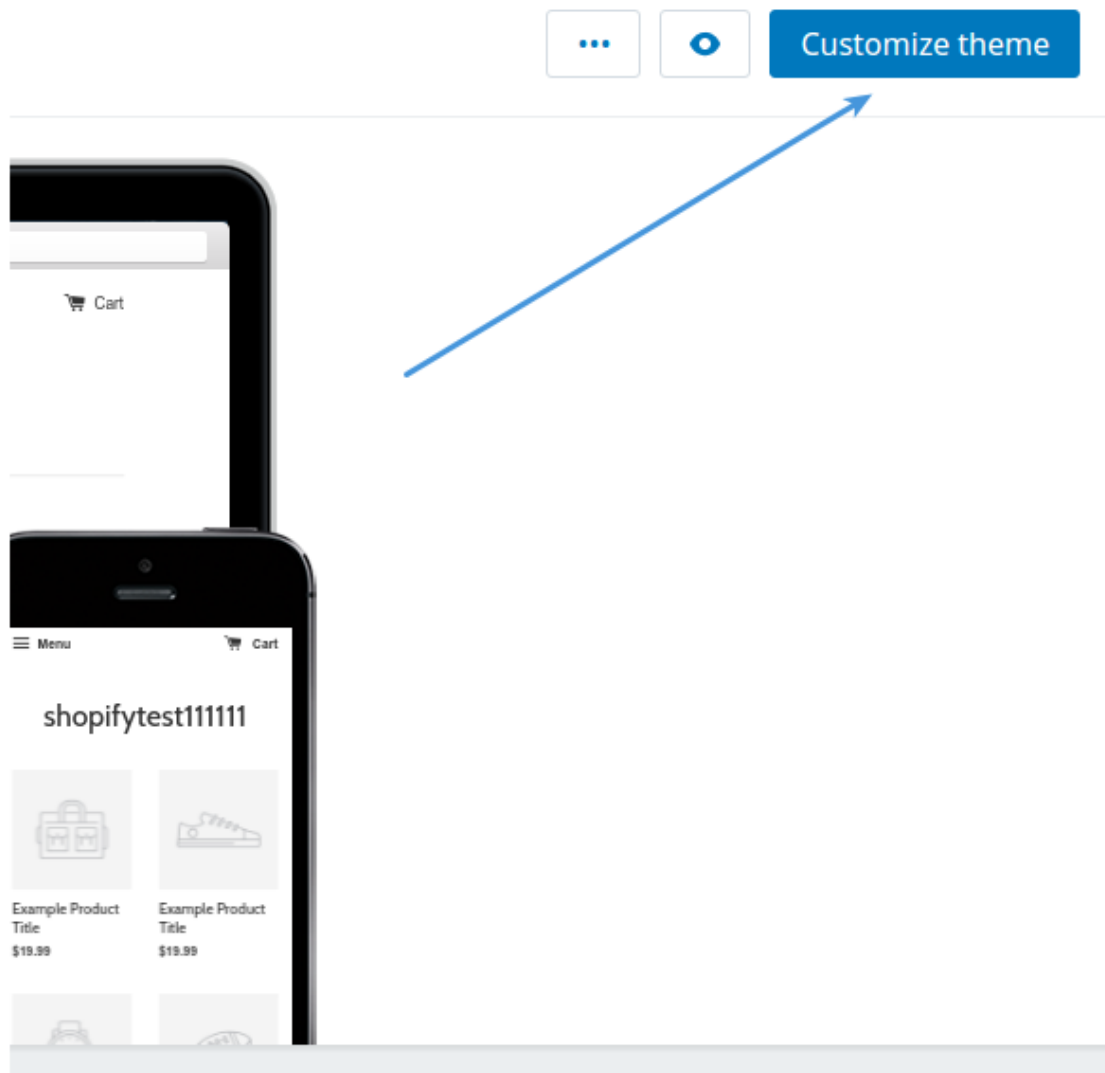
1. Login to your Shopify account.

2. Proceed to the Shopify admin interface

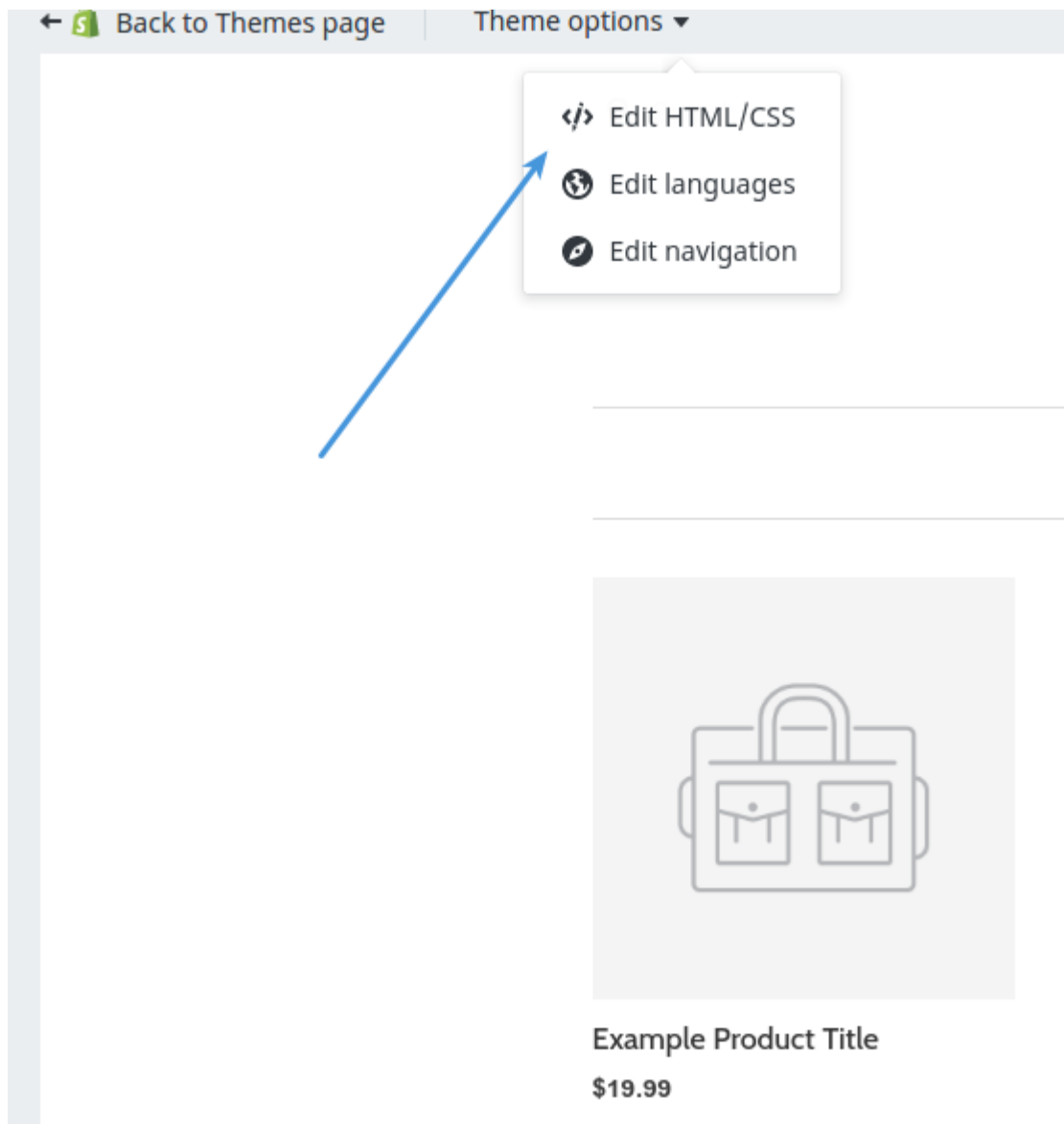3. Find **"Online Store"** in the left hand side navigation menu. Click this.



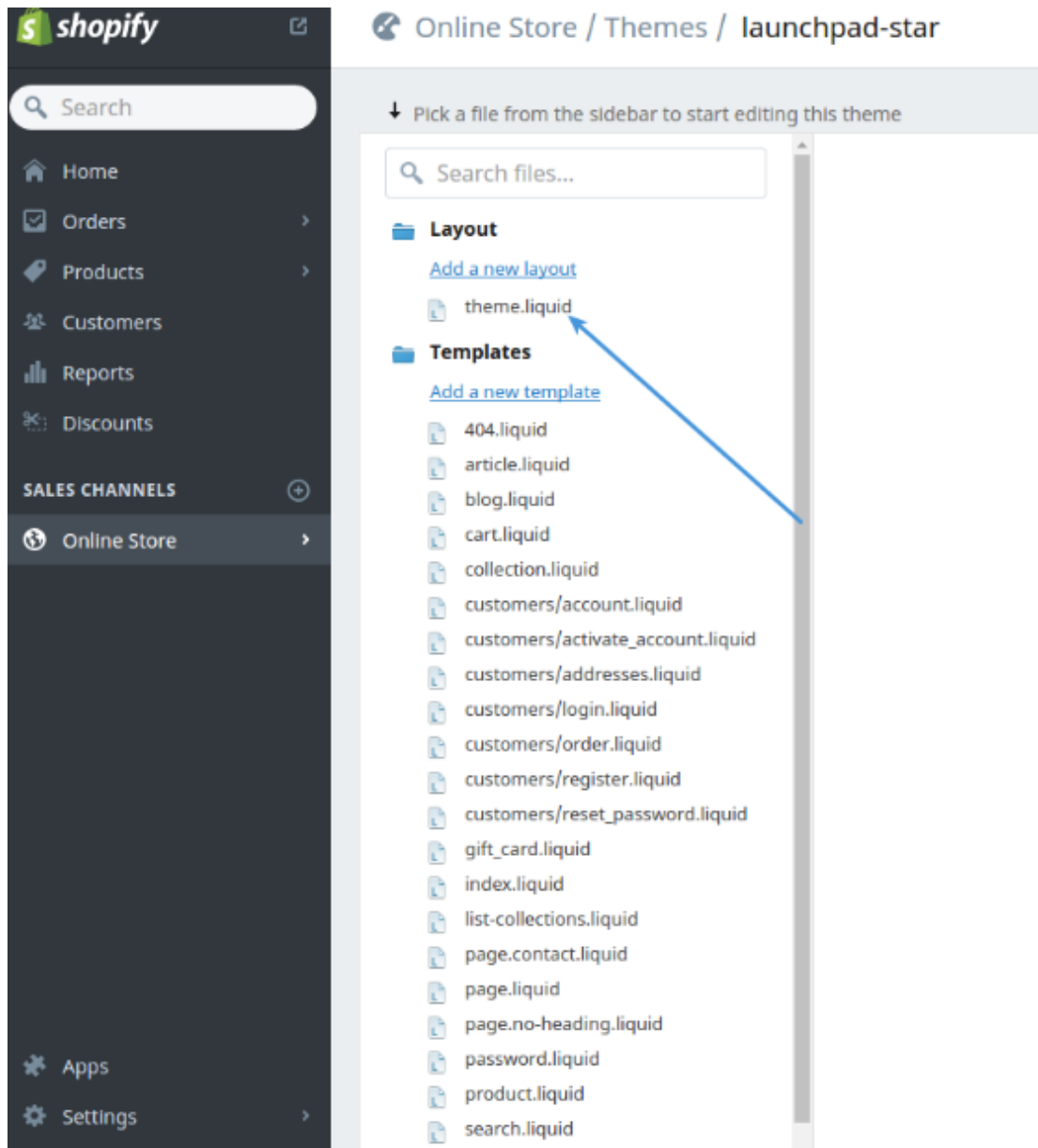4. Select **"Themes"** from the menu.
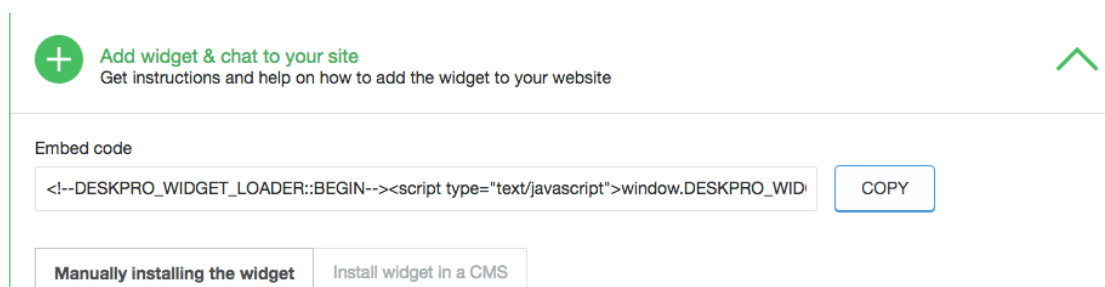
5. Click the **"Customize Theme"** button.

6. Use the **"Edit HTML/CSS"** menu option.

← S Back to Themes page | Theme options ▾

</> Edit HTML/CSS

🌐 Edit languages

🧭 Edit navigation

Example Product Title

$19.99

7. In the filesystem tree find the **"Layout"** directory and select your layout.

8. Copy the code snippet from Deskpro under **Admin > Chat > Site Widget & Chat.**



9. Paste this before **"</head>"**