



[Knowledge Base](#) > [Using Deskpro](#) > [Admin](#) > [How do I install the chat widget in Shopify?](#)

How do I install the chat widget in Shopify?

Lauren Cumming - 2025-08-13 - [Commenti \(0\)](#) - [Admin](#)

1. Login to your Shopify account.
2. Proceed to the Shopify admin interface
3. Find "**Online Store**" in the left hand side navigation menu. Click this.



4. Select "**Themes**" from the menu.



5. Click the "**Customize Theme**" button.



6. Use the "**Edit HTML/CSS**" menu option.



7. In the filesystem tree find the "**Layout**" directory and select your layout.



8. Copy the code snippet from Deskpro under **Admin > Chat > Site Widget & Chat**.



9. Paste this before "**</head>**"