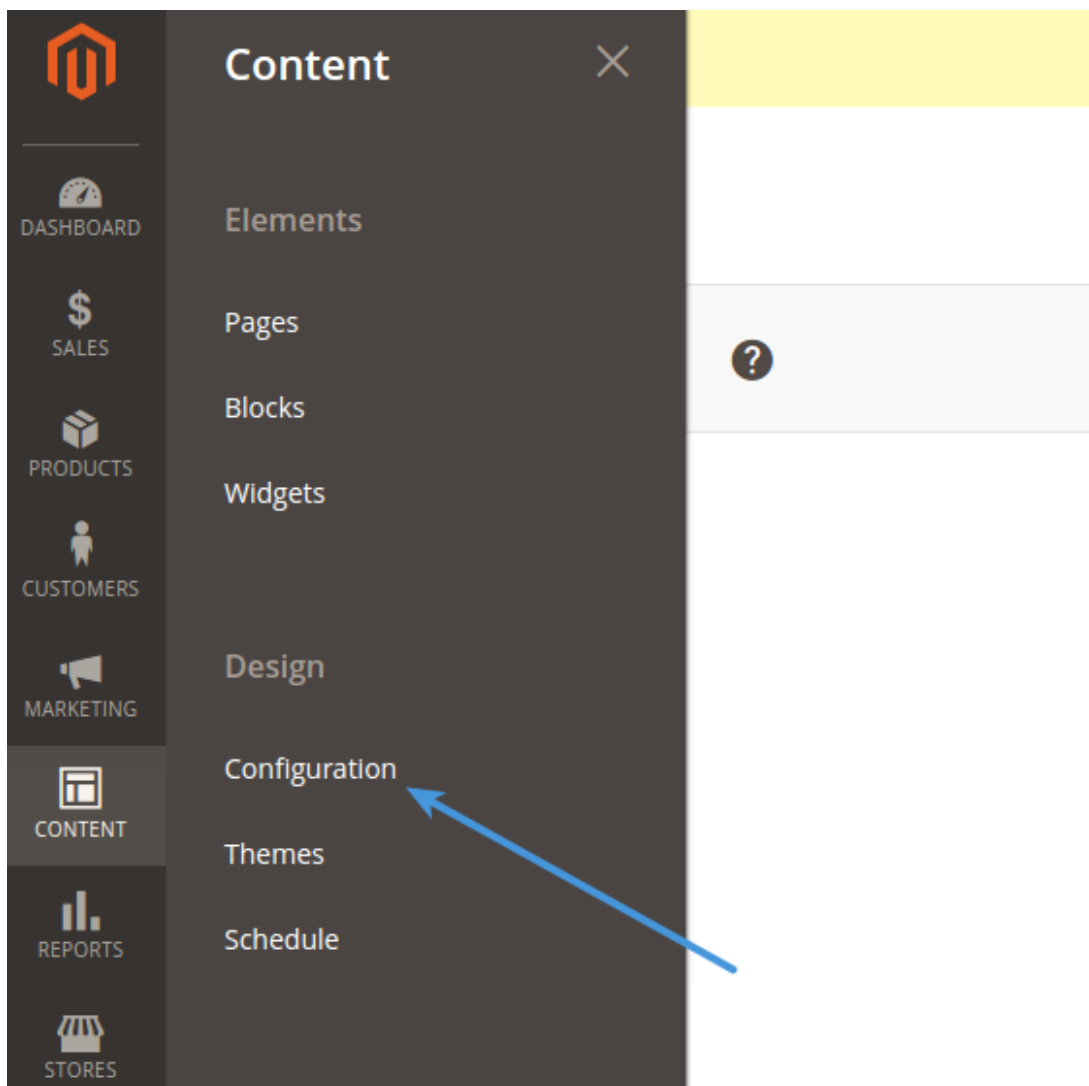


## How do I install the chat widget in Magento?

Lauren Cumming - 2023-08-16 - Commenti (0) - Using Deskpro

1. Sign into your Magento account as an administrator.
2. Head to the "**Content**" section on the left hand side navigation menu. Then click on "**Configuration**".



3. Find the current theme row (on a fresh installation it is applied as "Default Store View") and click "**Edit Link**".

# Design Configuration

admin

Filters Default View Columns

3 records found

20 per page 1 of 1

Default	Website	Store	Store View	Theme Name	Action
Global				-- No Theme --	<a href="#">Edit</a>
Global	Main Website			-- No Theme --	<a href="#">Edit</a>
Global	Main Website	Main Website Store	Default Store View	Magento Luma	<a href="#">Edit</a>

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Magento ver. 2.1.1

[Report Bugs](#)

## 4. Copy and paste the chat widget code from Deskpro under **Admin > Chat > Site Widget & Chat.**

[+ Add widget & chat to your site](#)  
Get instructions and help on how to add the widget to your website

Embed code

```
<!--DESKPRO_WIDGET_LOADER::BEGIN--><script type="text/javascript">window.DESKPRO_WID
```

[COPY](#)

[Manually installing the widget](#)

[Install widget in a CMS](#)

## 5. In **"Other Settings"**, find **"HTML Head"** tab. Then find **"Scripts and Style sheets"** text input. Copy and paste the widget code here and press Save.

Other Settings

HTML Head

Favicon Icon

[Upload](#)

Allowed file types: ico, png, gif, jpeg, apng, svg. Not all browsers support all these formats!

Default Title

Magento Commerce

Title Prefix

Title Suffix

Default Description

Default Description

Default Keywords

Magento, Varien, E-commerce

Scripts and Style Sheets

```
<!--DESKPRO_WIDGET_LOADER::BEGIN--><script type="text/javascript">window.DESKPRO_WIDGET_OPTIONS = {  
  "helpdeskUrl": "http://deskpro-dev/";</script><script type="text/javascript">window.DESKPRO_ASSETS_URL =  
  "http://localhost:9666/";</script><script type="text/javascript" id="tp-widget-loader"  
  src="http://localhost:9666/pub/build/widget_loader.min.js"></script><!--DESKPRO_WIDGET_LOADER::END-->
```

[Use Default Value](#)

This will be included before head closing tag in page HTML.

## 6. Don't forget to refresh your caches (Magento will remind you about that!)